

OpenScape Business

How to Configure SIP Trunk for Vodafone

UK

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Date	issue	Changes
31.10.2017	4	
17.09.2024	5	editorial changes

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Note: The basis for this document is the current OpenScape Business at the time of certification. Since OpenScape Business is constantly developed, input masks and interfaces as well as requirements may change in the future. The settings and entries described here then apply accordingly.

1 Introduction

The purpose of this document is to provide an aide memoir for the configuration of SIP trunks for the Vodafone ITSP in the UK.

2 Configuration

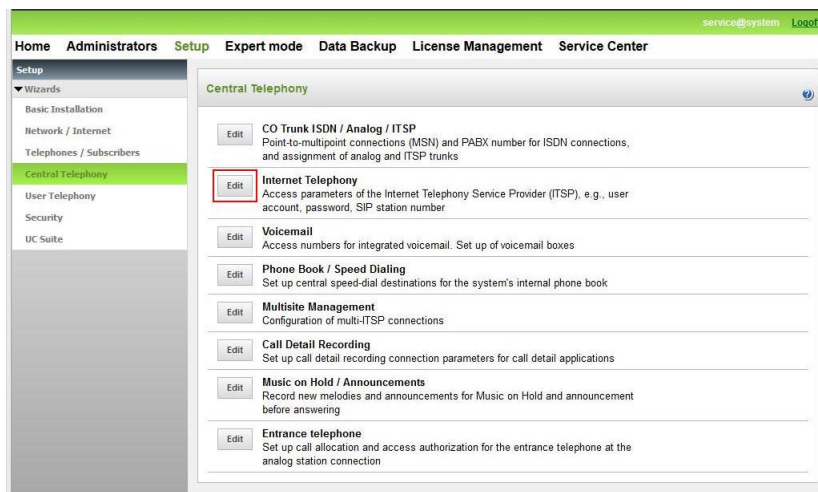
Most of the configuration should be carried-out using the built-in configuration wizards within OpenScape Business Assistant. Launch OpenScape Business Assistant and log-in.

2.1 Internet Telephony Configuration Wizard

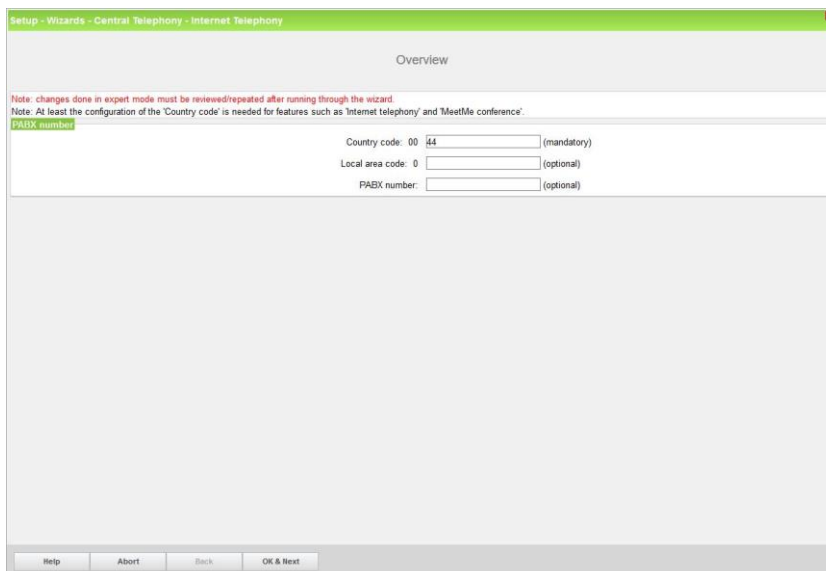
Launch the **Internet Telephony** wizard, navigate to:

Setup > Wizards > Central Telephony > Internet Telephony

1. Click on the **Edit** button.

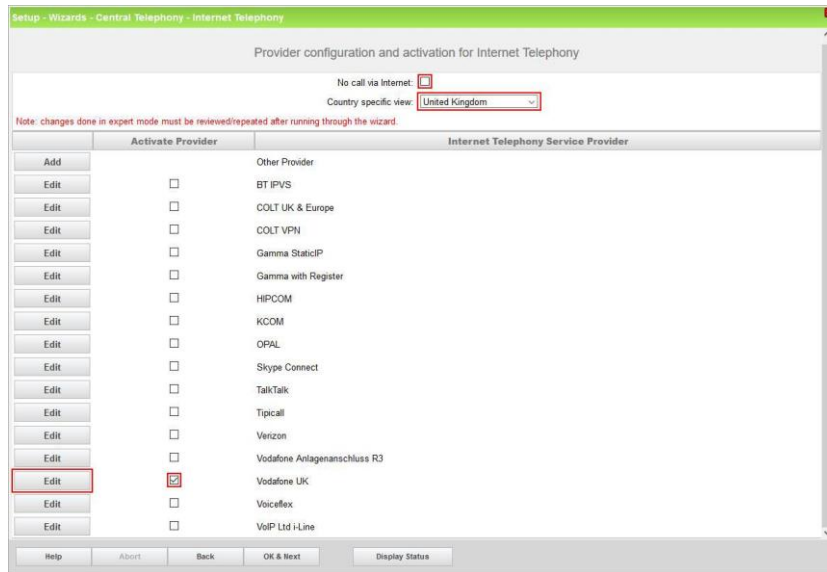


2. The **Overview** page appears for entering location data. The most flexible configuration method is to enter only the **Country code** on this page (e.g. 44 for the UK) and then enter the remaining digits as the **DID** number (minus the leading 0) against the station / group.

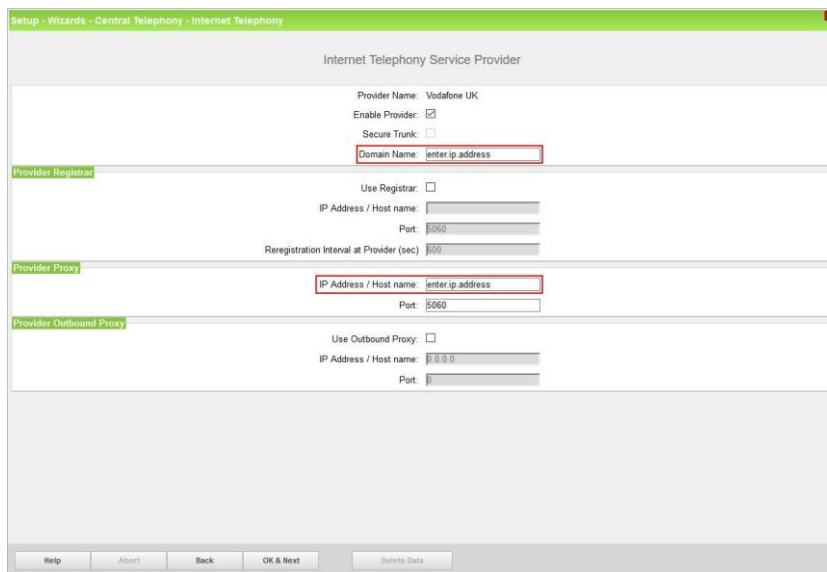


Click on the **OK & Next** button.

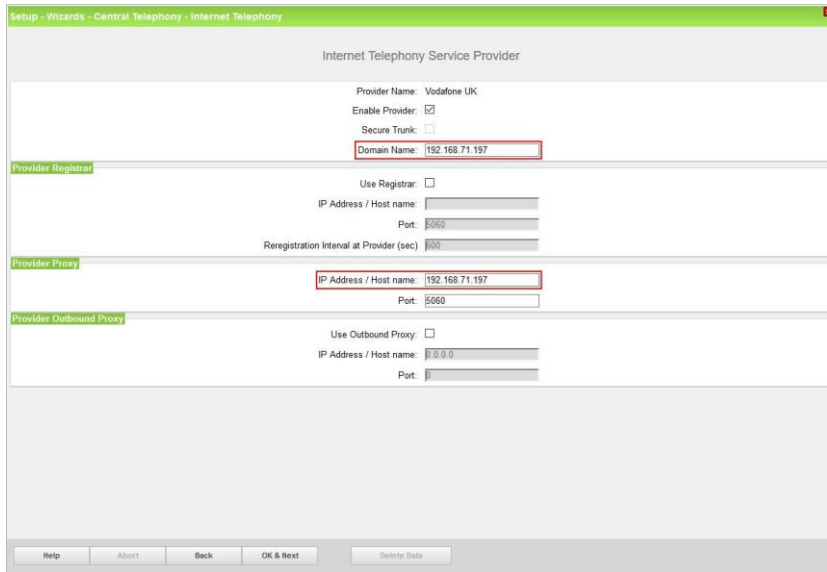
- At the next page disable the **No call via Internet** flag and select 'United Kingdom' using the **Country specific view** drop-down list. Next to 'Vodafone UK' enable the **Activate Provider** flag and then click on the **Edit** button.



- The **Domain Name** and the **Provider Proxy IP Address / Host name** will contain a dummy value (e.g. enter.ip.address).

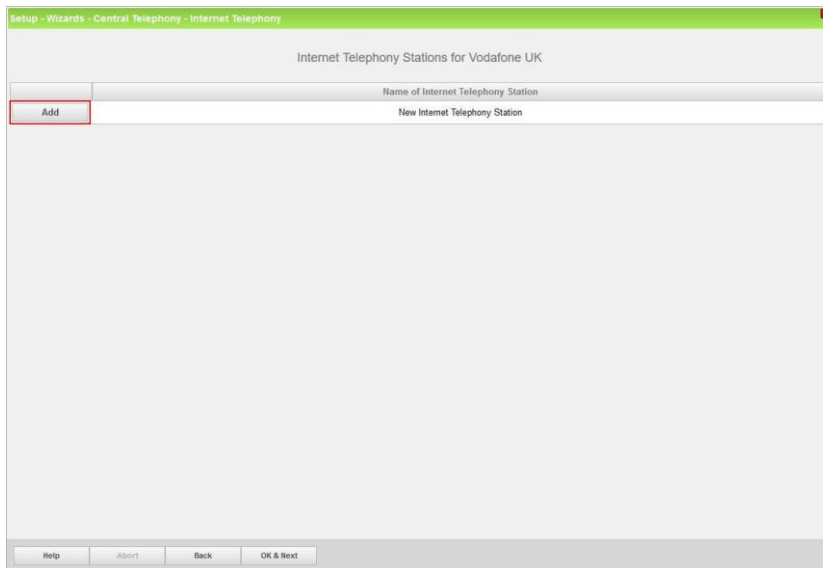


Please enter the IP address or host name provided by Vodafone into each field (e.g. 192.168.71.197). The IP address or host name will be communicated via an e-mail from the Vodafone Solution Consultant.



Click on the **OK & Next** button.

- At the next page click on the **Add** button.



- Enter the lowest DDI number in the range provided by Vodafone UK into the **Internet telephony station** box. This number should be entered in canonical format for Vodafone UK as shown in the screenshot (e.g. +441491601160).

The **Authorization name**, **Password** and **Confirm Password** boxes are greyed-out because Vodafone UK do not support registration, only static IP authentication is supported.

Enter the main number in the DDI range as the **Default Number**; this number will be presented as the CLI on outgoing calls from stations with no DDI number assigned. This number should be entered in canonical format for Vodafone UK as shown in the screenshot (e.g. +441491601160).

Setup - Wizards - Central Telephony - Internet Telephony

Internet Telephony Station for Vodafone UK

Internet telephony station: +441491601160

Authorization name:

Password:

Confirm Password:

Call number assignment

Use public number (DID)

If using 'configurable cli' you have to change the configuration to 'Use public number (DID)' here!
Changing trunk parameters in case of internal subscriber no. is not allowed!

ITSP-multiple route:

Default Number: +441491601160

Default Number
ITSP as primary CO access
Enter one of the call numbers supplied by your network provider here. This will be used in outgoing calls as the calling party number in case no other number is available for the respective call.
All call numbers supplied by your network provider are to be entered within the trunk and telephones configuration (DID field) primary CO access.

Help Abort Back **OK & Next** Delete Data

Click on the **OK & Next** button.

- At the next page click on the **OK & Next** button.

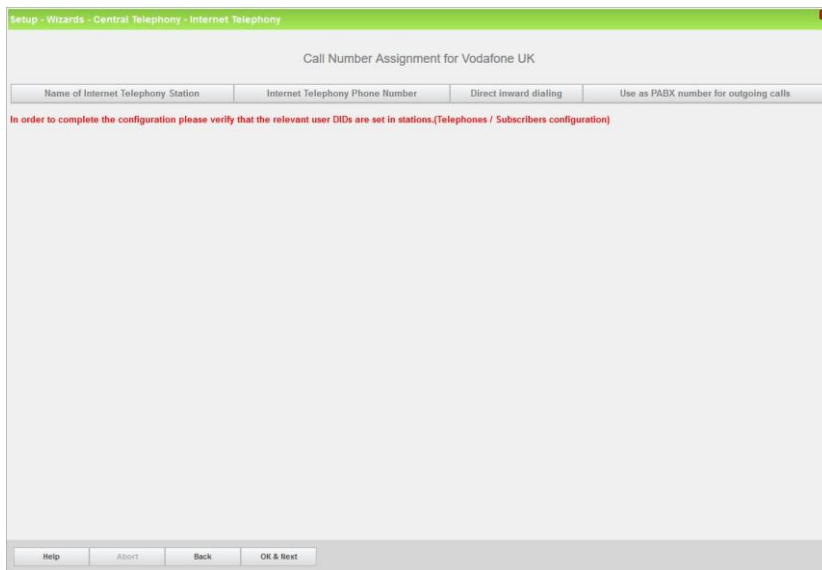
Setup - Wizards - Central Telephony - Internet Telephony

Internet Telephony Stations for Vodafone UK

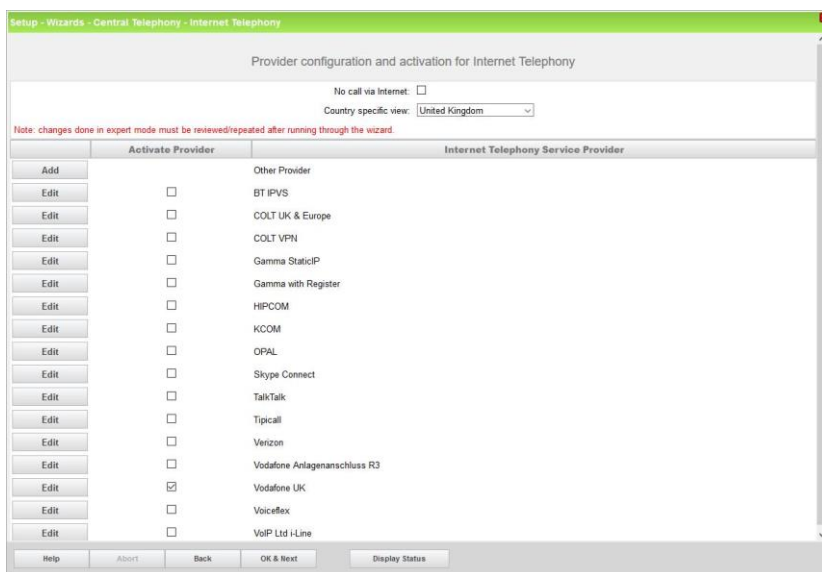
Name of Internet Telephony Station	
Edit	+441491601160

Help Abort Back **OK & Next**

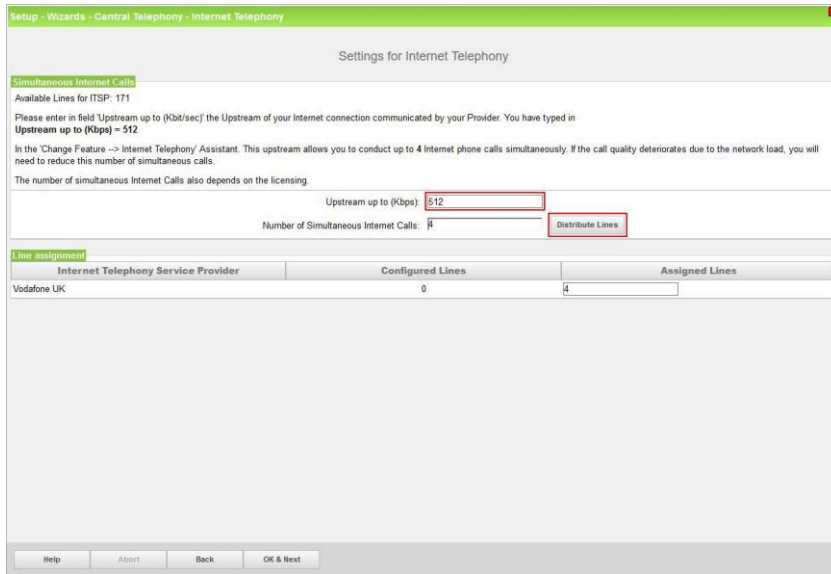
- At the next page click on the **OK & Next** button as we are routing via the **DID** assigned directly to the station / group.



- At the next page click on the **OK & Next** button.

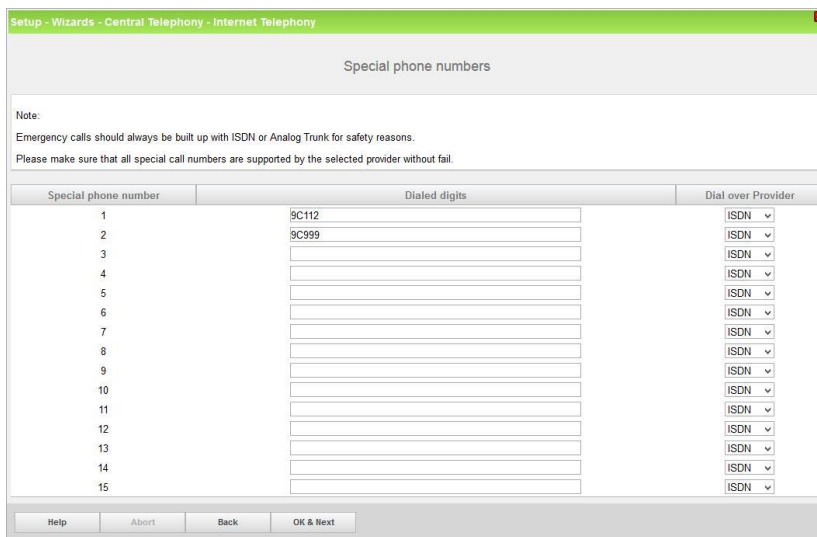


- At the next page enter the upstream speed of your Internet connection in the **Upstream up to (Kbps)** box, the wizard will then automatically calculate the maximum **Number of simultaneous Internet Calls** possible. Click on the **Distribute Lines** button to automatically configure the correct number of SIP trunks.



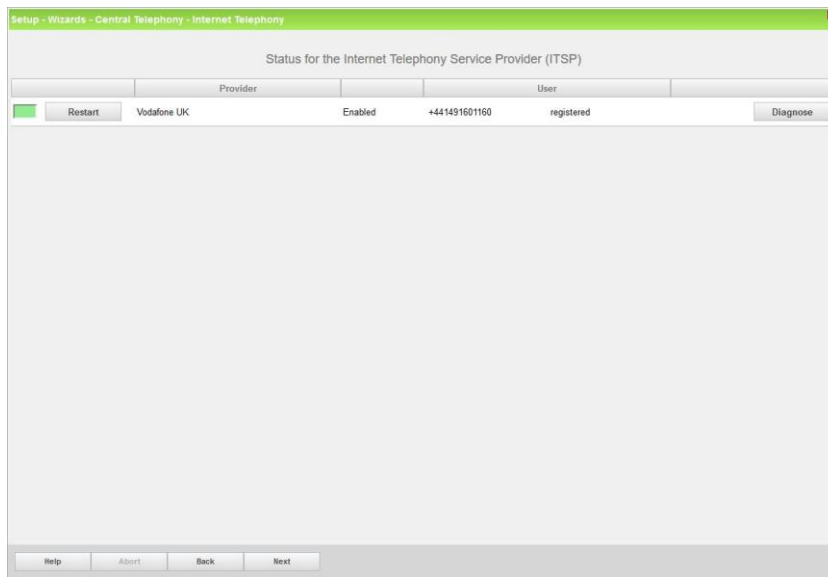
Click on the **OK & Next** button.

- On the next page emergency and special numbers that cannot be routed via the ITSP must be configured. Usually emergency calls are routed via ISDN or analogue trunks if possible. However, if the customer does not have ISDN or analogue trunks then emergency calls can be routed over the ITSP trunks. If this is the case change the **Dial over Provider** to 'Vodafone UK' using the drop-down list for these numbers.



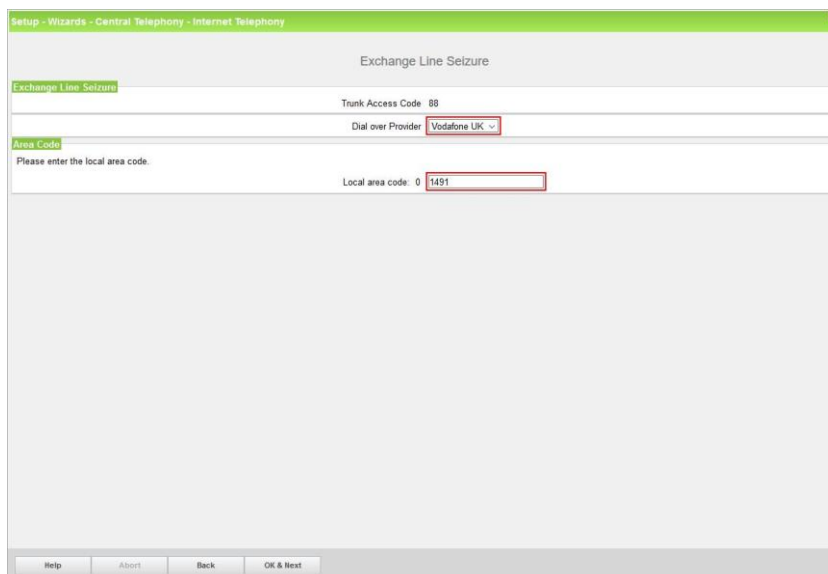
Make any required changes and then click on the **OK & Next** button.

- At the next screen 'Vodafone UK' should be shown with a green indicator, if this is not the case click on the **Diagnose** button for additional diagnostic information.



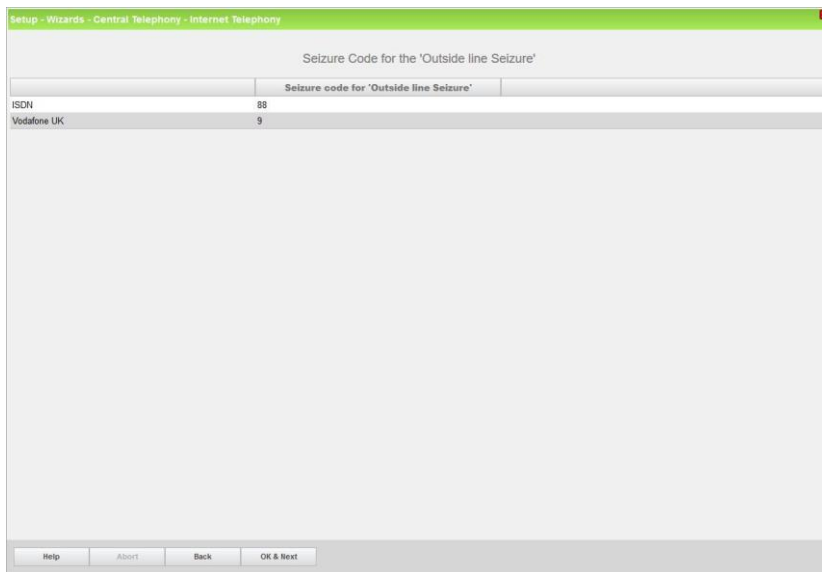
Click on the **Next** button.

- At the next screen assign the **Trunk Access Code** to the 'Vodafone UK' route and enter the **Local area code** for this Internet telephony station minus the leading 0 (e.g. 1491).



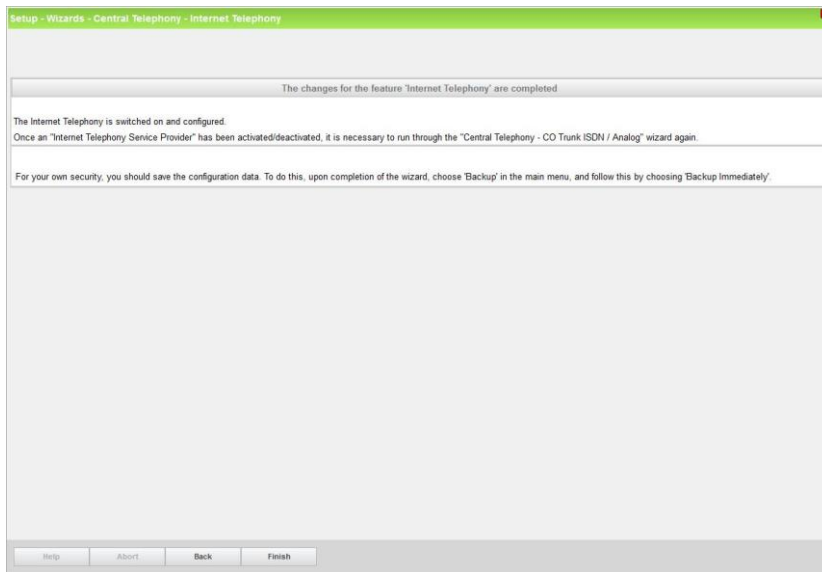
Click on the **OK & Next** button.

14. At the next screen the seizure codes for external calls are displayed.



Click on the **OK & Next** button.

15. Configuration is complete.



Click on the **Finish** button.

2.2 Route Configuration

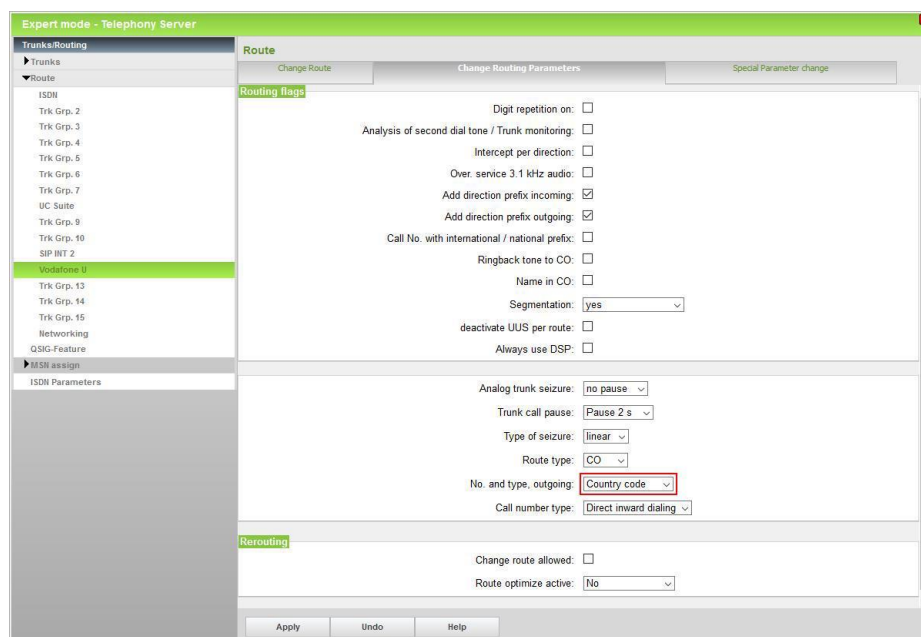
The Vodafone UK SIP trunk route configuration will be automatically configured by the Vodafone UK profile. However, it is worth checking that the **No. and type, outgoing** parameter is set correctly for the 'Vodafone UK' trunk route. This parameter can be checked in **Expert mode**.

Navigate to:

Expert mode > Telephony Server > Trunks/Routing > Route

Select the 'Vodafone UK' route in the left-hand pane and select the **Change Routing Parameters** tab in the right-hand pane.

For Vodafone UK the **No. and type, outgoing** parameter should be set to 'Country code' using the drop-down list.



Click on the **Apply** button if any changes were made.

2.3 Station / Group DDI Assignment

2.3.1 Station DDI Assignment

The DDI numbers provided by Vodafone UK should now be assigned to stations' using the appropriate wizard.

Navigate to:

Setup > Wizards > Telephones / Subscribers

Select the appropriate wizard (e.g. **UP0 Telephones**) depending on the installed telephone type.

If only the **Country code** was configured in section 2.1 step 2 (recommended) then the DDI numbers provided by Vodafone UK are entered directly at the station in the **DDI** column (minus the leading 0), e.g. 01491601160 would be entered as 1491601160.

Box Slot	UP0-Port	Callno	First Name	Last Name	Display	DID	Fax Callno	Fax DID	Class of service
1 1	1 M	100	-	-	-	1191234567	-	-	International
1 1	2 M	101	-	-	-	1491601160	-	-	International
1 1	3 M	102	-	-	-	-	-	-	International
1 1	4 M	103	-	-	-	-	-	-	International
1 1	5 M	104	-	-	-	-	-	-	International
1 1	6 M	105	-	-	-	-	-	-	International
1 1	7 M	106	-	-	-	-	-	-	International
1 1	8 M	107	-	-	-	-	-	-	International
1 27	1	749	-	-	-	-	-	-	International

Click on the **Save Data** button after assigning all the required Vodafone UK DDI numbers. Either click on the **OK & Next** button to continue with the wizard or close the window.

Repeat the procedure with the other wizards in this area if the customer has other telephone types and DDI numbers need to be assigned.

2.3.2 Group Call / Hunt Group DDI Assignment

DDI numbers can be assigned to group call / hunt groups using the **Group Call / Hunt Group** wizard.

Navigate to:

Setup > Wizards > User Telephony > Group Call / Hunt Group

Enter any required DDI numbers into the **DDI** column of the required group call / hunt group.

Click on the **OK & Next** button followed by the **Finish** button to complete the wizard.

2.4 Multi-Site Configuration

If ITSPs are configured with different area codes (e.g. area code 01491 and 0119) either from the same ITSP or different ITSPs the system should be configured for multi-site. This allows each area code / location to be tied to a particular station and ITSP trunk route.

This has the advantage of allowing a station to dial a local number without the area code and the OpenScape Business system can then automatically insert the correct area code to enable the call to route successfully and also seize the correct ITSP trunk route.

Proceed as follows to configure multi-site working.

Navigate to:

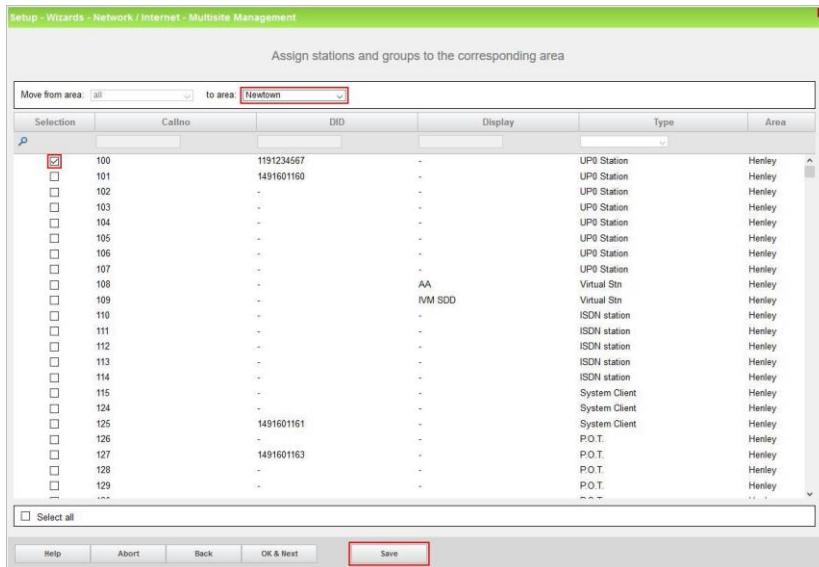
Setup > Wizards > Central Telephony > Multisite Management

1. Define each **Area Code** provided by all configured ITSPs. The **Area Code** at the top of the table (default value 0) is the default area code that will be applied to all stations (e.g. 01491). Enter additional area codes below the default entry (e.g. 0119). For each area code enter the location in the **Area** field (e.g. Henley, Newtown). Also define the **Dedicated Route** to be used for each area code (e.g. 'Vodafone UK').

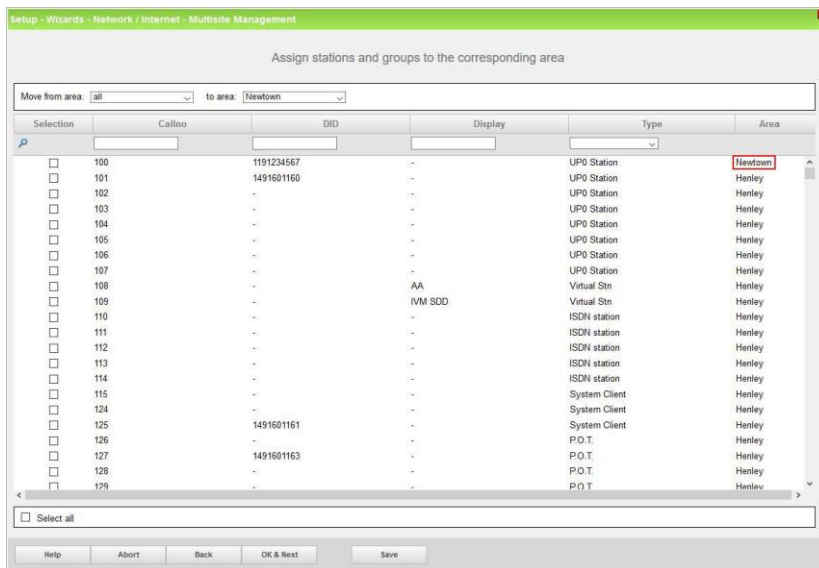
	Delete	Area Code	Area	Dedicated Route
1	<input type="checkbox"/>	01491	Henley	Vodafone U
2	<input type="checkbox"/>	0119	Newtown	-
3	<input type="checkbox"/>			-
4	<input type="checkbox"/>			-
5	<input type="checkbox"/>			-
6	<input type="checkbox"/>			-
7	<input type="checkbox"/>			-
8	<input type="checkbox"/>			-

Click on the **OK & Next** button.

- On the next screen all stations will be set to the default **Area** (e.g. Henley). Next, using the **Selection** flag select all stations that share one of the other area codes (e.g. Newtown). Select 'Newtown' from the **to area** drop-down list and click on the **Save** button.



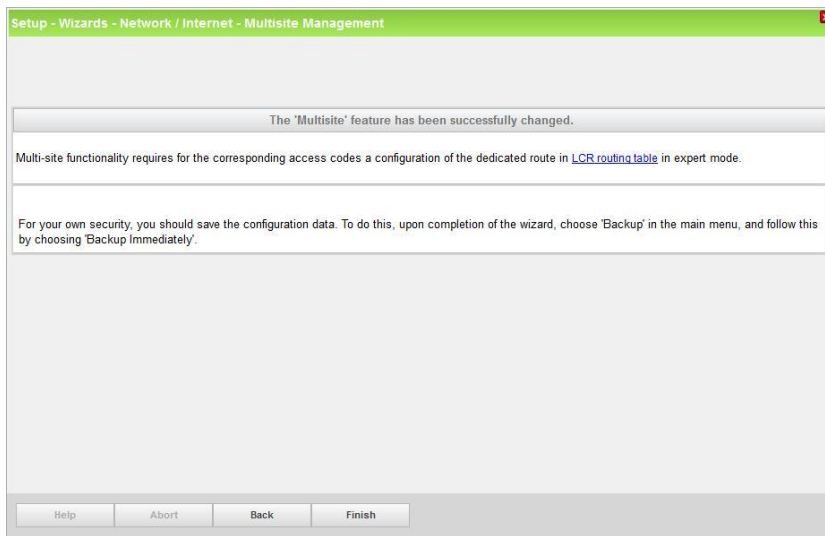
The **Area** for the selected stations will now change to the selected location (e.g. Newtown).



Repeat the procedure for other stations and areas.

Click on the **OK & Next** button.

3. Multi-site configuration is complete, click on the **Finish** button.



As stated on the final screen, LCR must be configured to route all configured area codes to their respective dedicated route.