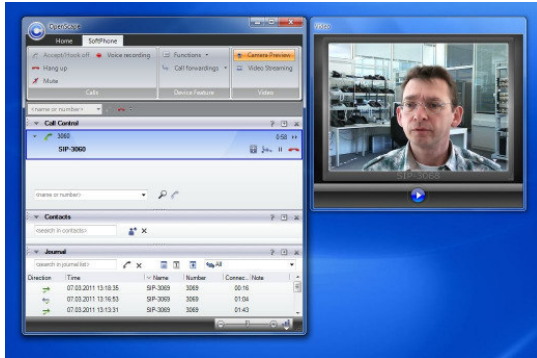


# 1 OpenScape Softclient

## 1.1 OpenScape Personal Edition V4



UserGuide:

<http://apps.g-dms.com:8081/techdoc/en/P31003G2540U100017619/P31003G2540U100017619.pdf>

Used Client Software: *V3.2 R1.2.0*

### 1.1.1 Basic Configuration

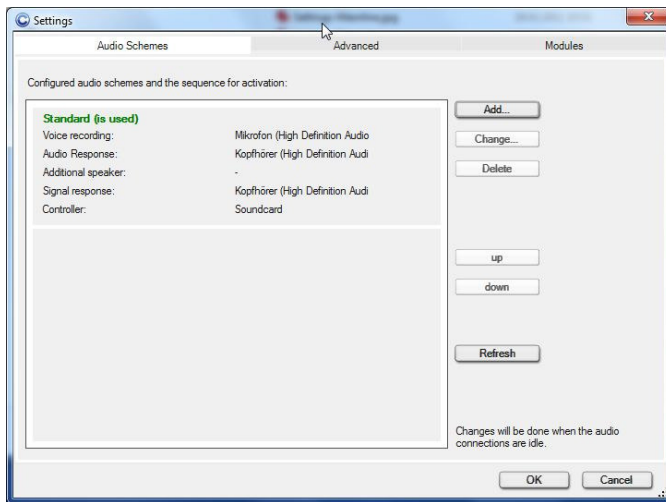
After starting the OpenScape PE the following Logon window is opened:



Choose a reasonable text for “Login” (e.g. your phone number) and “Profile” (e.g. your system/company name), enter your password and select “Manage” to configure your client.

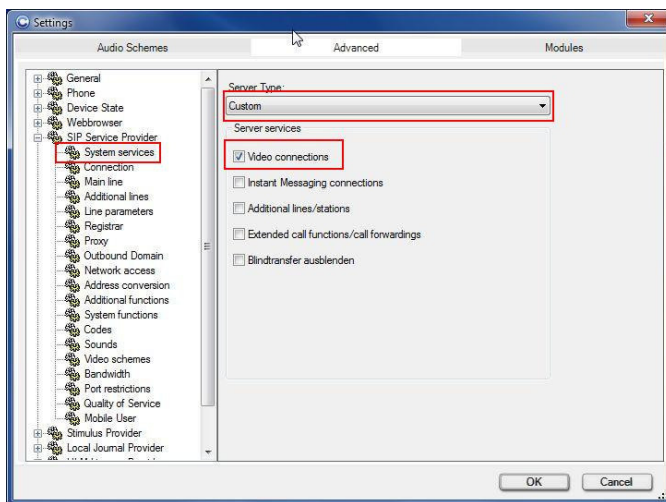
- **Audio Schemas:**

First check, if the “Audio Schema” is configured and shows the correct connected devices. Without having a valid Audio schema OpenScape PE cannot be started.



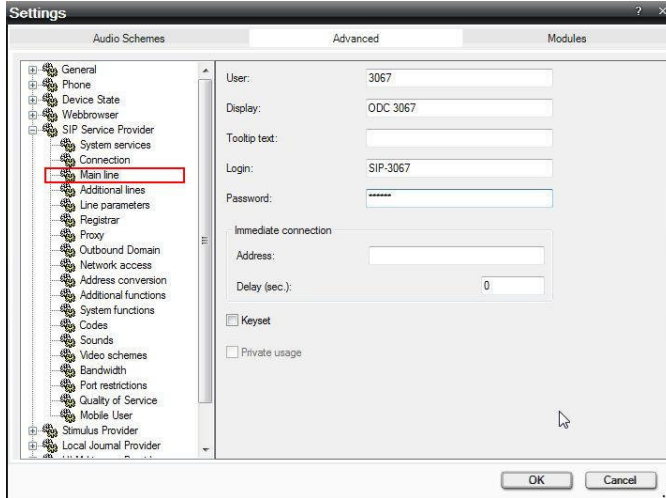
- **Advanced – SIP Service Provider – System services:**

Within this table services can be selected / deselected. Select “Custom” as server Type for OpenScape Office and mark “Video connections”. All other checkboxes are unselected.



- Advanced – SIP Service Provider – Mainline

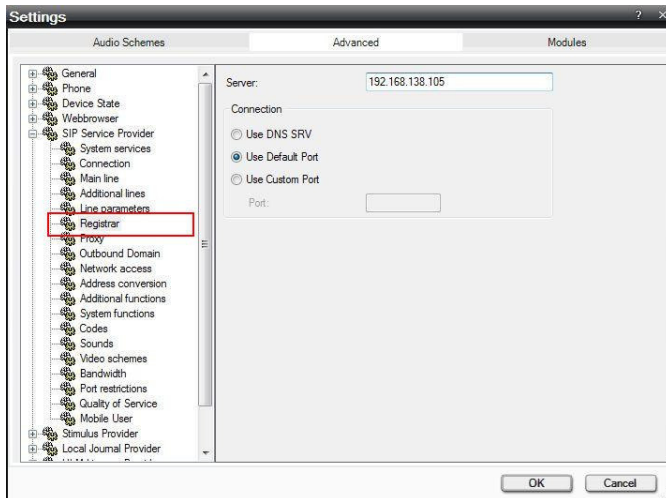
Enter the user (line) specific configuration data:



<b>Phone Value</b>	<b>configured in OpenScope Office (see 1.7): Telephones / Subscribers-&gt; IP Telephones -&gt; Edit</b>
User	Call number
Display	Optional, Phone name can only be seen in the network traces, OpenScope Office uses the name configured in system
Login	SIP User ID / Username
Password	Password

- Advanced – SIP Service Provider – Registrar

Enter the OpenScope Office as Registrar Server

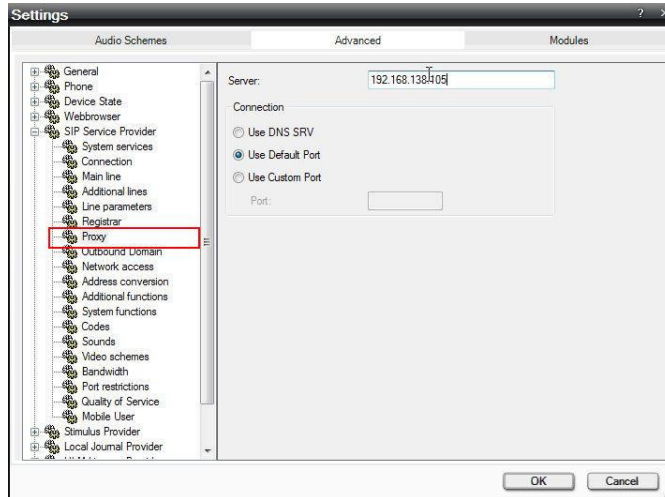


<b>Phone Value</b>	<b>configured in OpenScope Office:</b>
Server	IP-Address of OpenScope Office

- Advanced – SIP Service Provider – Proxy

Enter the OpenScope Office as Proxy Server

## SIP Endpoint configuration hints

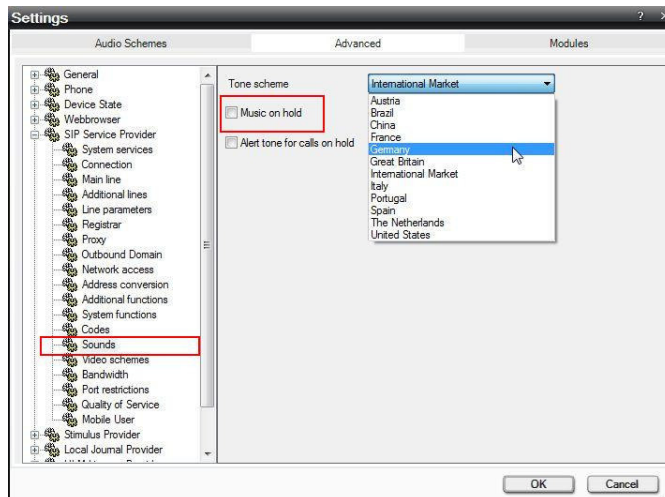


<b>Phone Value</b>	<b>configured in OpenScope Office:</b>
Server	IP-Address of OpenScope Office

- Advanced – SIP Service Provider – Sounds

Select the appropriate country specific Tone-Scheme

Deselect MOH: Local MOH in the client **MUST** be deactivated. If local MOH is activated there will be a mixture of local and system provided MOH.



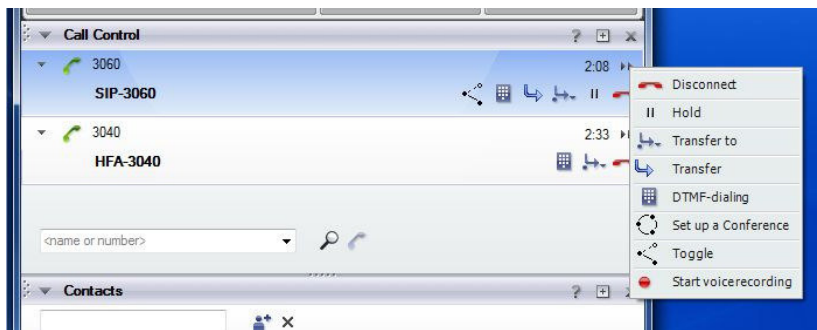
### 1.1.2 Hold/Retrieve/Alternate

Hold, Retrieve and Alternate are supported by icons in the phone menu



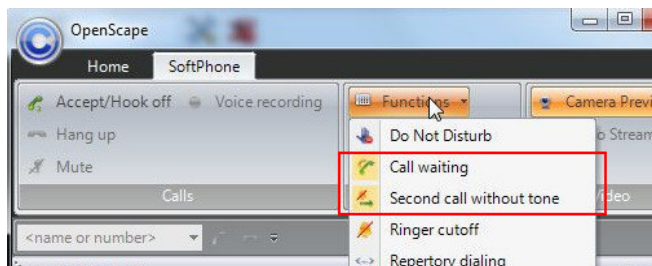
### 1.1.3 Transfer

Attended and Blind Transfer is supported



### 1.1.4 Call Waiting / Call offer

Call waiting is controlled via the “Functions” menu, but it has to be enabled in OpenScape Office WBM as well.



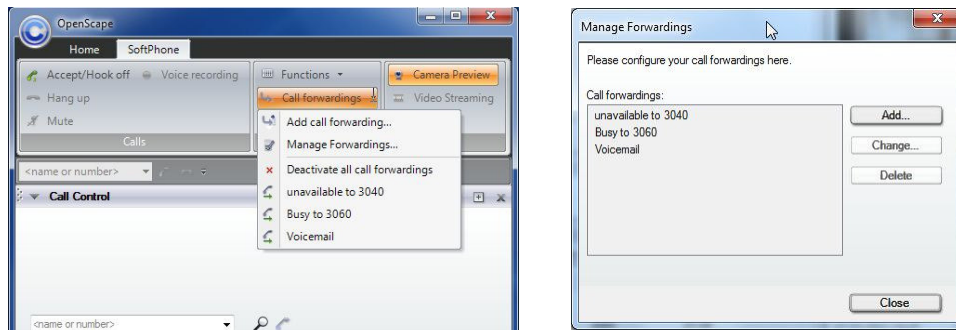
If call waiting is enabled, a second parameter is offered to control if a tone should be used for audible signaling.

### 1.1.5 Call Forwarding

The client offers

- CFB Forward on busy
- CFNR Forward on no reply
- CFU Forward all calls

A dedicated call forwarding management function is available:



### 1.1.6 Message Waiting

To be completed

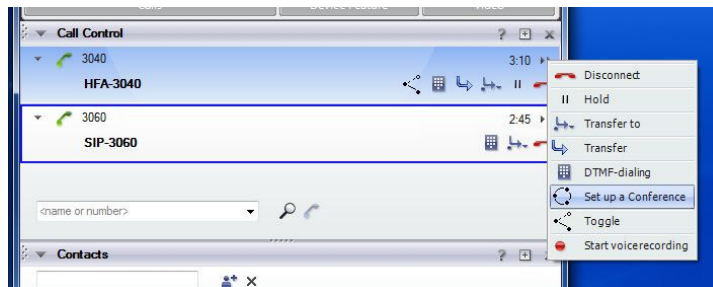
### 1.1.7 Distinctive Ringing

Not supported by OpenScape PE

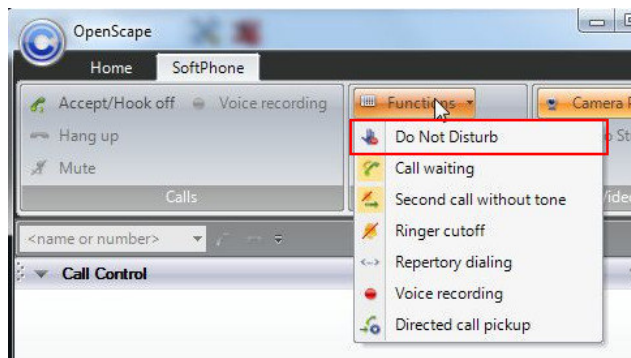
### 1.1.8 Local phone features

OpenScape PE offers a local 3 party conference. Active and held call can be connected to a 3 way conference by activating conference in the phone menu.

**Conference** is supported by the phone.



**Do Not Disturb** can be activated by the “**Functions**” menu:



**Voice recording** can be used to locally record a conversation. The recorded files are stored under “\My Documents\My Music\VoiceRecordings”

### 1.1.9 Known limitations and restrictions

As OpenScape PE is provided for several communication servers there are some options/features offered, which are not supported in OpenScape Office, e.g. Directed call pickup

## **About Unify**

Unify is one of the world's leading communications software and services firms, providing integrated communications solutions for approximately 75 percent of the Fortune Global 500. Our solutions unify multiple networks, devices and applications into one easy-to-use platform that allows teams to engage in rich and meaningful conversations. The result is a transformation of how the enterprise communicates and collaborates that amplifies collective effort, energizes the business, and enhances business performance. Unify has a strong heritage of product reliability, innovation, open standards and security.

**Unify.com**

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