

## 

# OpenScape Business V1

## Tutorial SIP Endpoint Configuration – Media 5 fone

Version 1.0

## Definitions

### HowTo

An OpenScape Business HowTo describes the configuration of an OpenScape Business feature within the OpenScape Office administration. It addresses primarily trained administrators of OpenScape Business.

### Tutorial

Within the OpenScape Business tutorials procedures for installation, administration and operation of specific devices, applications or systems, which are connected to OpenScape Business, are described. The tutorial addresses primarily trained administrators of OpenScape Business.

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## Table of History

Date	Version	Changes
2013-06-14	1.0	Initial Creation

## 1 Media5-fone



The Media5-fone<sup>®</sup> is a softphone application that runs on either

- Android v2.2 and higher smartphones or
- Apple's iPhone, iPod Touch or iPad.

Media5-fone for Android is available as a free app and can be upgraded with feature packages.

Unlock: Support of multiple SIP accounts and Ad-free application Codec G.722 & iSAC

Telephony Pack: Various call features like : 2<sup>nd</sup> call, Call Waiting, Call transfer, conference

G.729 Codec: Add G729 support

Secure Comm.Pack: not supported by OpenScapeBusiness

Media5-fone for IPhone is available as "Free Edition" and "Pro Edition". The Pro. Edition contains all features except G729 code

For information see the Media5 homepage:

http://www.media5corp.com/en/softphones/media5-fone-android

http://www.media5corp.com/en/softphones/media5-fone-iphone

Or the User guides provided by Media5:

Media5-Fone Android UsersGuide.pdf

Media5-Fone\_iPhone\_UsersGuide.pdf

Used Software Version: Media5-fone/Beta v3.1.1.508 (IOS)

### 1.1 Basic Configuration

Open the settings dialogue and goto "Configure SIP Accounts".

No SIM 🗢 15:28	
More Settings	
Accounts	
Configure SIP Accounts	; >)
Application Settings	
VoIP over 3G	OFF
Starting Screen	Dialer >
Run In Background	
DTMF Sounds	OFF
Ringtone	Default >
Audio Route Control	OFF
·- ••• •••	OO •••

With the "+" on the top right you open the next page to select a list of different preconfigured servers.



Select IP PBXs and open the preconfigured list

		>
Internet Telephony Se	ervice Provider	s
Preconfigured List		>
Custom SIP Setting	js	
Define manually		>

select OpenScape Office.

No SIM 🗢 🔆 🔒	Þ
New SIP Account IP PBX	
Mediatrix Mediatrix	
4108 iPBX	>
Panasonic	
NS-1000	>
TDE/NCP	>
Siemens	
OpenScape Office	>
Asterisk Asterisk	
	•••
Recents Contacts Dial Voicemail	More

Enter the PBX data in the following screens:



Title	A meaningful text for your installation
	configured in OpenScape Business:
Username	Call number
Password	Password
Address	IP-Address of OpenScape Business
Auth. Name	Client-SIP User ID

By entering these data the client is ready to be used with OpenScape Business. If additional features shall be used (e.g. TCP transport or MWI) advanced configuration is necessary.

#### 1.1.1. Hold/Retrieve/Alternate

An active Call can be held and retrieved.

If Telephone Pack is purchased or Media5-fone Pro Edition is used, a consultation call  $(2^{nd} \text{ call})$  can be established as well. The  $2^{nd}$  Call can be alternated (swap), transferred or put into a conference (merge).



### 1.1.2. Transfer

Supported when Telephone Pack is purchased or Media5-fone Pro Edition is used.

Attended - and Blind Transfer is supported.



1.1.3. CLIP/CLIR/CNIP - Name and Number presentation

The phone can display names (default) or the call number as well as pictures if stored on the phonebook CLIR is NOT supported by Media5-fone

1.1.4. Call Waiting / Call offer

Supported when Telephone Pack is purchased or Media5-fone Pro Edition is used.



1.1.5. Call Forwarding

Not supported by Media5-fone

1.1.6. Message Waiting

For this feature the Advanced Account settings" has to be configured.

Open the settings dialogue goto "Configure SIP Accounts" and select your server



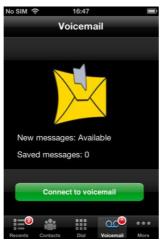
Select "Advanced"



A voicemail is signaled by a "light" in the Voicemail button.



9



Enter the Voicemail number and activate "Subscribe MWI"

No SIM 🗢	16:12	
050-72	Advanced	Done
User Accou	int	
Display Nam	ne John Doe	
Auth. Name	SIP-168	
Empty Auth.	Header Name	
Voicemail		
Number	71	
Subscribe N	ıwı	
DTMF		
Method	RFCs 2833/	4733 >
Becents Contacts	Dial Voicem	• • •

#### 1.1.7. Destinctive Ringing

Not supported by Media5-fone

1.1.8. Local phone features

The phone provides a Call history list and a Missed Call List

The phone provides a local 3 party conference.

Out of the 3 party conference the call can be split/merged again or both parties can be connected:



1.1.9. Known limitations and restrictions

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Version 3.1 and later has no know limitations.

Version 2.x has some known limitations in Payload handling and DTMF transmission and does not provide the preconfigured OpenScape Business configuration.

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