UNIFY
Harmonize
your enterprise

OpenScape Business V1

Tutorial

SIP Endpoint Configuration – Media 5 fone

Version 1.0

Definitions

HowTo

An OpenScape Business HowTo describes the configuration of an OpenScape Business feature within the OpenScape Office administration. It addresses primarily trained administrators of OpenScape Business.

Tutorial

Within the OpenScape Business tutorials procedures for installation, administration and operation of specific devices, applications or systems, which are connected to OpenScape Business, are described. The tutorial addresses primarily trained administrators of OpenScape Business.

Table of Contents

Table of History

Date	Version	Changes
2013-06-14	1.0	Initial Creation

1 Media5-fone

The Media5-fone® is a softphone application that runs on either

- Android v2.2 and higher smartphones or
- Apple's iPhone, iPod Touch or iPad.

Media5-fone for Android is available as a free app and can be upgraded with feature packages.

> **Unlock**: Support of multiple SIP accounts and Ad-free application Codec G.722 & iSAC
>
> **Telephony Pack**: Various call features like : 2nd call, Call Waiting, Call transfer, conference
>
> **G.729 Codec**: Add G729 support
>
> **Secure Comm.Pack**: not supported by OpenScapeBusiness

Media5-fone for IPhone is available as "Free Edition" and "Pro Edition". The Pro. Edition contains all features except G729 code

For information see the Media5 homepage:

http://www.media5corp.com/en/softphones/media5-fone-android

http://www.media5corp.com/en/softphones/media5-fone-iphone

Or the User guides provided by Media5:

Media5-Fone_Android_UsersGuide.pdf
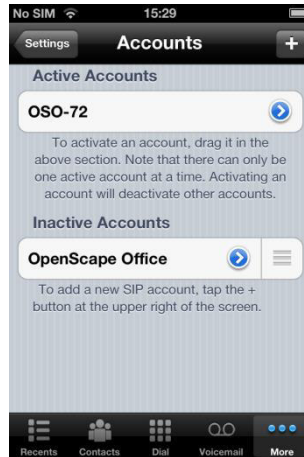
Media5-Fone_iPhone_UsersGuide.pdf

Used Software Version: Media5-fone/Beta v3.1.1.508 (IOS)
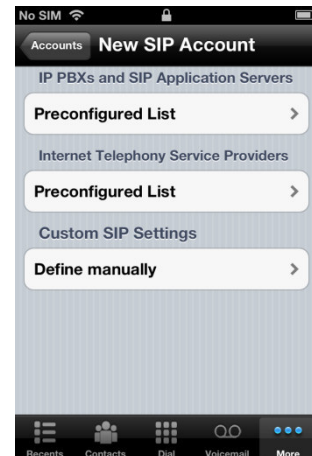
1.1 Basic Configuration

Open the settings dialogue and goto "Configure SIP Accounts".

With the "+" on the top right you open the next page to select a list of different preconfigured servers.

Select IP PBXs and open the preconfigured list

select OpenScape Office.

Enter the PBX data in the following screens:

Title	A meaningful text for your installation
	configured in OpenScape Business:
Username	Call number
Password	Password
Address	IP-Address of OpenScape Business
Auth. Name	Client-SIP User ID

By entering these data the client is ready to be used with OpenScape Business. If additional features shall be used (e.g. TCP transport or MWI) advanced configuration is necessary.

1.1.1. Hold/Retrieve/Alternate

An active Call can be held and retrieved.

If Telephone Pack is purchased or Media5-fone Pro Edition is used, a consultation call (2nd call) can be established as well. The 2nd Call can be alternated (swap), transferred or put into a conference (merge).
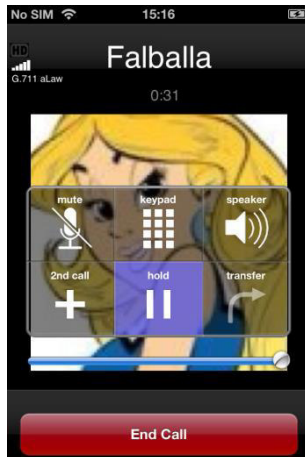
1.1.2. Transfer

Supported when Telephone Pack is purchased or Media5-fone Pro Edition is used.
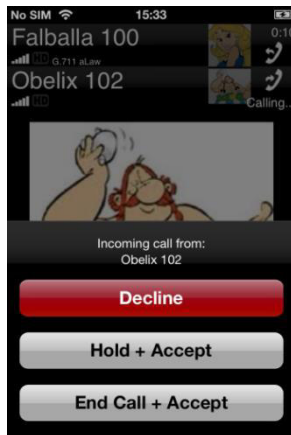
Attended - and Blind Transfer is supported.
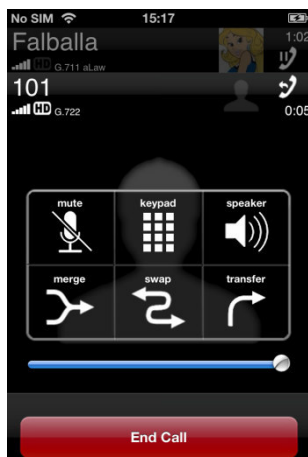
1.1.3. CLIP/CLIR/CNIP - Name and Number presentation

The phone can display names (default) or the call number as well as pictures if stored on the phonebook

CLIR is NOT supported by Media5-fone

1.1.4. Call Waiting / Call offer

Supported when Telephone Pack is purchased or Media5-fone Pro Edition is used.
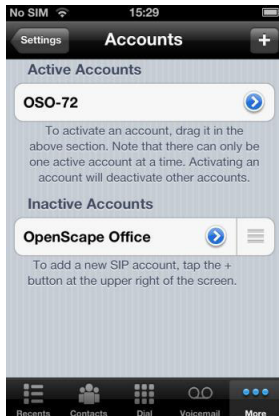
1.1.5. Call Forwarding

Not supported by Media5-fone

1.1.6. Message Waiting

For this feature the Advanced Account settings" has to be configured.

Open the settings dialogue goto "Configure SIP Accounts" and select your server
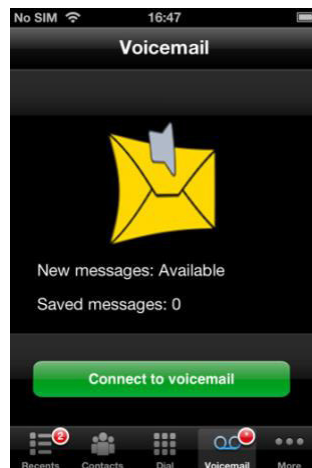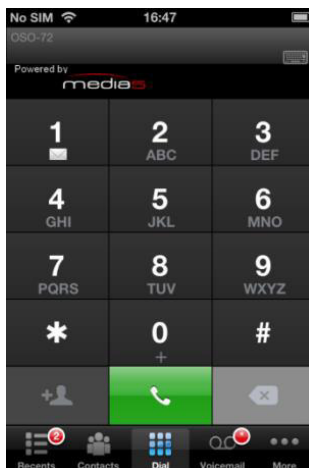

Select "**Advanced**"

Enter the Voicemail number and activate "**Subscribe MWI**"

A voicemail is signaled by a "light" in the Voicemail button.

1.1.7. Destinctive Ringing

Not supported by Media5-fone

1.1.8. Local phone features

The phone provides a Call history list and a Missed Call List

The phone provides a local 3 party conference.

Out of the 3 party conference the call can be split/merged again or both parties can be connected:

1.1.9. Known limitations and restrictions

Version 3.1 and later has no know limitations.

Version 2.x has some known limitations in Payload handling and DTMF transmission and does not provide the preconfigured OpenScape Business configuration.

About Unify

Unify is one of the world's leading communications software and services firms, providing integrated communications solutions for approximately 75 percent of the Fortune Global 500. Our solutions unify multiple networks, devices and applications into one easy-to-use platform that allows teams to engage in rich and meaningful conversations. The result is a transformation of how the enterprise communicates and collaborates that amplifies collective effort, energizes the business, and enhances business performance. Unify has a strong heritage of product reliability, innovation, open standards and security.

Unify.com