



# OpenScape Office V3

Tutorial

SIP Endpoint Configuration – 3CX-Phone

Version 1.0

# 1 3CXPhone



For information see the 3CX homepage:

<http://www.3cx.com/VOIP/softphone.html>

## **3CXPhone – FREE SoftPhone for Windows, Android and Iphone**

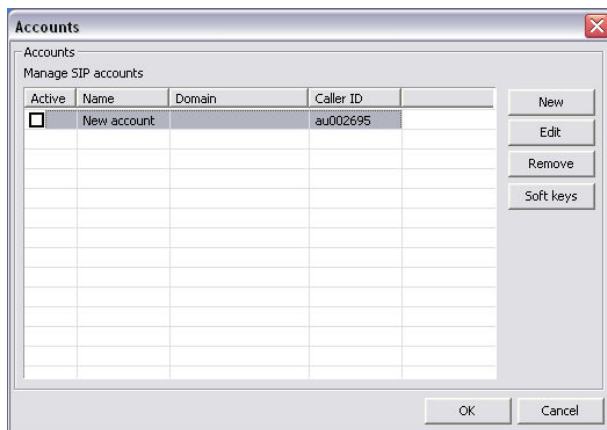
3CXPhone is a free softphone that you can use to make and receive VoIP phone calls from your PC, Iphone or Android based smartphone

Used Software Version: Windows: 3CXPhone ver. 5.0.14900.0

## **1.1 Basic Configuration**

### **Basic Settings**

Open the account settings dialogue and create a new (or edit the existing default) account

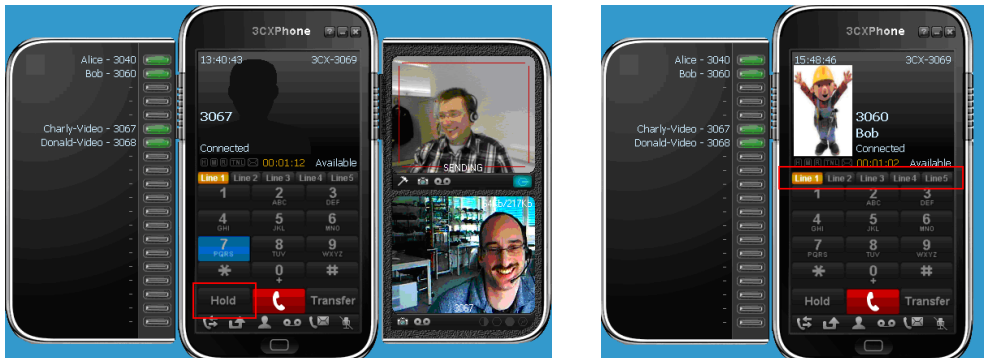


## SIP Endpoint configuration hints

Phone Value	
Account name	Displayed in the Phone, only local relevance.
	<b>configured in OpenScape Office: Telephones / Subscribers-&gt; IP Telephones -&gt; Edit</b>
Extension	Call number
Caller ID	Optional, Phone name can only be seen in the network traces, OpenScape Office uses the name configured in system
ID	SIP User ID / Username
Password	Password
	<b>configured in OpenScape Office:</b>
Local IP	IP-Address of OpenScape Office

## 1.2 Hold/Retrieve/Alternate

Hold, Retrieve and Alternate are supported either by the Hold button or by the line keys.



## 1.3 Transfer

Attended - and Blind Transfer is supported.

See: <http://www.3cx.com/VOIP/ip-phone-help/Using-3CXphone.html>

## 1.4 CLIP/CLIR/CNIP - Name and Number presentation

The phone can display names (default) or the call number

## 1.5 Call Waiting / Call offer

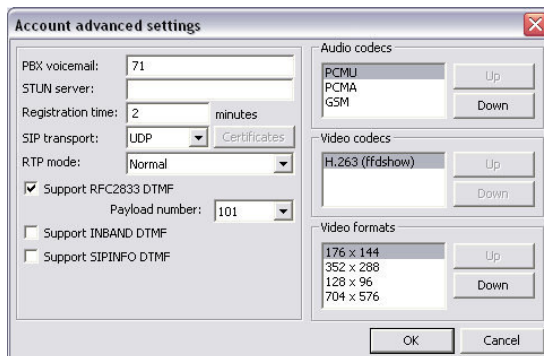
Not supported by 3CX phone

## 1.6 Call Forwarding

Not supported by 3CX phone

## 1.7 Message Waiting

For this feature the “Account advanced settings” PBX voicemail has to be configured.



## 1.8 Distinctive Ringing

Not supported by 3CX phone

## 1.9 Local phone features

The phone allows to activate DND.



For use with **3PCC** Auto-Answer can be set. In this case the phone will answer incoming calls automatically.

The phone provides a Call history list and a Missed Call List

The phone provides the capability to record calls on the device.

## 1.10 Known limitations and restrictions

Message Waiting:

The 3CX phone does not correctly process the Message Summary notification sent by the system. Thus a waiting message is NOT signaled through the “envelope- icon” on the phone.

Codec support:

The free of charge version of the 3CX phone comes with codec support for PCMa,PCMU and GSM. If a call is initiated to a phone which is restricted to compressed codecs only this will lead to “no payload” or a call rejection.

Speed dial keys

If the speed dial keys are used, the phone subscribes to the presence service. This is not supported by OpenScape Office, thus the keys show idle status.

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