Key Operation

Soft keys

The phone has five softkeys with status LEDs, which provide several functions dependent on a particular situation.



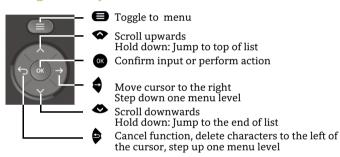


Example: Telephone menu

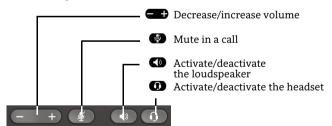
Example: Conversation list

By pressing the key Out-of-Office/Call Forwarding you can configure Call Forwarding and activate Do Not Disturb.

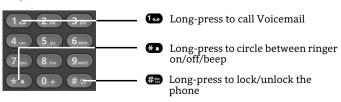
Navigation keys



Audio keys



Key Pad Shortcuts



Notification LED

With the Notification LED different phone status can be identified:



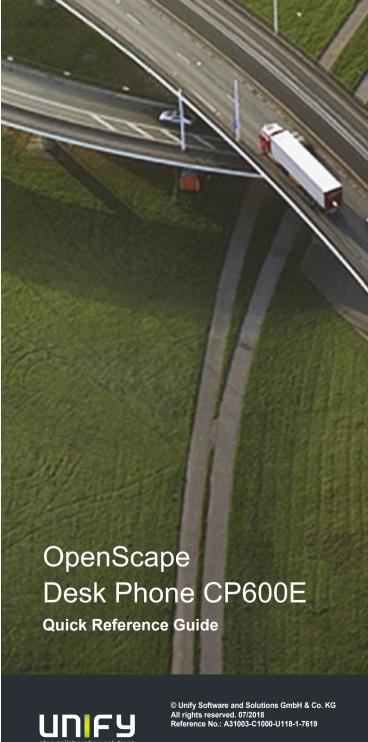
Off: Idle Green solid: Active call Green pulsing: Incoming call Amber solid: Call(s) on hold Amber pulsing: Held call re-presenting Red solid: New missed call Red pulsing: New voicemail (MWI)

Action Icons (selection)

Icon	Explanation
2	Accept call and Make call
0	Reject call
[5]	Deflect call
(II)	Place call on hold
(4)	Transfer call without consultation
(A)	Transfer call with consultation
(2)	Alternate
(c)	Resume held call
(O)	Request callback
₹,	Add participant
<u>A</u>	Show participant details
<u>a</u>	Show all participants

Status Icons (selection)

Icon	Explanation	
→)	Incoming call	
←)	Outgoing call	
(1)	Active call	
П	You have placed the call on hold	
יי	Your call partner has placed the call on hold	
8 8	Secure/unsecure call	
××	Missed call new/seen	
مه مه	Voicemail message new/listened	





Using your OpenScape Desk Phone CP600E

Dial a Call

- Lift handset, dial number and press or
- · Dial number and lift handset or
- For handsfree mode or if headset is connected: dial number and press

Answer a Call

- · Lift handset or
- for handsfree mode: press or Soft Key or
- if headset connected: press ①.

End a Call

- Hang up, or
- For handsfree mode: press or
- If headset connected: press or
- Press Soft Key 🕤.

Dial from Conversation List

- 1. Press Soft Key "Conversations" from Menu screen.
- 2. Press ◆ and ◆ to select the desired conversation or type in start of name.
- 3. Press on and lift handset.

Deflecting an Incoming Call while ringing

- 1. Press Soft Key 🔊.
- 2. Enter a destination phone number or select/search station from Conversation List and press .

Hold or Retrieve a Call

- In an active call press Soft Key (II).
- To retrieve a held call: press Soft Key ②.

Make a Conference Call

- 1. During a call with party A, press Soft Key (28). Hear dial tone. Party A is automatically put on hold.
- 2. Enter the phone number for party B or select/search for party B and press .
- 3. Once connected with party B, press Soft Key (28). You are now connected in a conference with parties A and B.

Transfer a Call

- 1. During a call with party A, press Soft Key 🕪.
- 2. Enter the phone number of party B or select/search for party B and press .
- 3. You may then either:

 press Soft Key while party B is ringing, or
 wait for party B to answer, announce the call and then
 press Soft Key .

The party A will be transfered to party B.

Using your OpenScape Desk Phone CP600E

Switch to Handsfree Mode during a Call

Hold down until you hang up handset.

Switch to Handset Mode during a Call

· Lift handset.

Switch to Headset Mode during a Call

· Press ①.

Using Mute during a Call

- Press to mute.
- Press again to un-mute.

Call Voicemail

- 1. Press **=**.
- 2. Press Soft Key "Voicemail".

Change Forwarding Destination for all Calls

- 1. Press 🗗.
- 2. Select "Forward all calls" with .
- 3. Press Soft Key .
- 4. Enter the destination number and press .
- 5. Press 🗗.

Turn Call Forwarding on/off for all Calls

- Press 🗗.
- Press Soft Key "Forward all calls" to toggle between on/ off.

Program Favourites

- 1. Press 🖨.
- 2. Press Soft Key "Favourites".
- 3. Press Soft Key 💇 to enter edit mode.
- 4. Press Soft Key to enter desired Soft Key.
- 5. Press Soft Key 🕜 to enter normal key function.
- 6. Press ◆ and ◆ to select the desired function.
- 7. Press Soft Key 🗸 to confirm.
- 8. If required, edit the label and/or settings.
- 9. Press Soft Key 🕑 to save the changes.
- 10. Press Soft Key v to to leave Favourites edit mode.

Programmable Functions (Examples)

Using the Functions on your Phone

The functions are available on your phone either on the phone's display called **Favourites** or at least one **Key Module** is connected to the phone.

Function	Explanation
Alternate	Switches between two calls
Blind transfer	Transfers a call without consultation
Call recording	Records the call on a external Call Recorder
Call waiting	Allows a second incoming call while in an active call
Callback	Requests an automatic call back (busy/no answer)
Cancel callbacks	Cancels all pending callback requests
CF busy	Forwards incoming calls to the pro- grammed destination when the prima- ry line is busy
CF no reply	Forwards incoming calls to the pro- grammed destination if they are not answered
CF unconditional	Forwards all incoming calls to the programmed destination
Conference	Initiates a conference call
Consultation	Puts an active call on hold and provides a prompt for dialing
Deflecting	Deflects a call to another destination
Directed pickup	Picks up another ringing phone
Do not disturb	Incoming calls do not ring; callers hear the busy signal
Feature toggle	Toggles OpenScape Voice services
Group pickup	Picks up a group call
Hold	Places a call on hold
Immediate ring	Starts ringing/alerting for a delayed ringing call
Redial	Calls the last dialed number
Release	Ends a call
Repertory dial	Dials pre-defined numbers and control sequences
Ringer off	Switches the ringer off/on
Selected dialing	Dials a pre-defined number
Transfer call	Transfers a call with consultation