# Key Layout and Operation

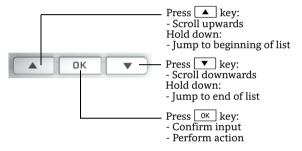
## **Function Keys**



### **Audio Keys**



### **Navigation Keys**

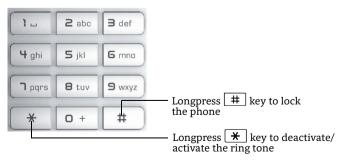


### **Open Menu**

If the menu is not shown, you can open it by pressing the right arrow key.



## **Key Pad Functionality**



### Icon Overview



## **Display Icons in Idle State**

Icon	Explanation
$\Box$	You have received one or more new messages
(‡	One or more new entries have been added to the call lists
ļ.	Call Forwarding is activated for all calls
Ø	Ring tone is deactivated
J.	Remote maintenance is activated
•	Do not disturb is activated
<b>-</b> 0	Phone lock is activated
<i>c</i> 2	A mobile user is logged on to the telephone

### Display Icons during a Call

Icon	Explanation
_	Call is active
47	Call has been disconnected
⊣⊢	You have placed the call on hold
F	Your call partner has placed the call on hold
a	Secure voice connection
6	Insecure voice connection





## Using your OpenStage

#### Place a Call

- Lift handset, dial number and press ok , or
- · dial number and lift handset, or
- for handsfree call: dial number and press OK

#### **Answer a Call**

- · Lift handset, or
- for handsfree call: press or ok.

#### End a Call

- · Hang up, or
- to end a handsfree call: press 🖾.

### Redial a Number (last dialed Number)

- 1. Press ▼ and OK.
- 2. Lift handset to use handset mode.

#### **Hold or Retrieve a Call**

- During a call select "Hold" in the menu and press OK.
- To retrieve a call: select "Reconnect" in the menu and press

#### Make a Conference Call

- 1. During a call with party A, select "Conference" in the menu and press ok .
- 2. Enter the phone number for party B and press OK.
- 3. Once connected with party B, select "Conference" in the menu and press OK |

You are now connected in a conference with parties A and B.

#### Transfer a Call

Blind transfer (no consultation):

- 1. During the call with party A, select "Blind transfer" in the menu and press ok .
- 2. Enter the phone number of party B and press OK

Semi-attended transfer (transfer while ringing):

- 1. During the call with party A, select "Consultation" in the menu and press ok .
- 2. Enter the phone number of party B and press OK.
- 3. When the phone starts to ring, select "Complete transfer" and press ok.

#### Attended transfer (with consultation):

- 1. During the call with party A, select "Consultation" in the menu and press ok.
- 2. Enter the phone number of party B and press OK.
- 3. Announce the call to party B.
- 4. Select "Complete Xfer" in the menu and press OK.

## Using your OpenStage cont.

### **Programm Call Forwarding**

- 1. Press configured Call Forwarding Key.
- 2. Select "Set a forwarding destination" and press OK.
- 3. Enter the destination number and press OK.
- 4. Select "Save&Exit" in the menu and press ok
- 5. Press > to return to phone mode.

### Turn Call Forwarding on or off for All Calls

Press configured Call Forwarding Key for turning Call Forwarding on/off.

### Deflect a Call while ringing

- 1. Select "Deflect" from the menu and press OK
- 2. Enter a destination phone number and press OK.

### Dial from the Call Log

- 1. Press □.
- 2. Select "Call log" and press OK.
- 3. Select "Missed", "Dialed", "Received", or "Forwarded" calls and press ok .
- 4. Select the desired phone number and press ok.

#### **Call Voicemail**

- 1. Lift handset or press .
- 2. Press . The mailbox is answering.

### Switch to Speakerphone Mode during a Call

- US mode: press and hang up.
- Default mode: hold down until you hang up.

## Switch to Handset Mode during a Call

Lift handset.

### Save a Feature to a Key

- 1. Press and hold the desired programmable key until a popup appears.
- 2. Press ok to confirm entering programming mode.
- 3. Select "Normal" or "Shifted" and press OK.
- 4. Select desired function and press ok
- 5. Define an appropriate key label and press ok.
- 6. In some cases: enter additional parameters and press OK.
- 7. Select "Save&Exit" in the menu and press OK
- 8. Press **[ to return to phone mode.**

## List of Programmable Functions

Function	Explanation
Unallocated	Clears the key
Selected dialing	Dials a pre-defined number
Repeat dialing	Calls the last dialed number
Forward all calls	Forwards all incoming calls
Forward no reply	Forwards calls only if they are not answered
Forward busy	Forwards calls only when the line is busy
Ringer off	Switches the ringer off/on
Hold	Places a call on hold
Alternate	Switches between two calls
Blind transfer call	Transfers a call without consultation
Transfer call	Transfers a call with consultation
Deflect	Deflects a call to another destination
Shift	Switches to the shifted key level
Conference	Places a conference call
Do not disturb	Switches the ringer off; callers hear the busy signal
Group pickup	Picks up a group call
Repertory dial	Dials pre-defined numbers and control sequences
Feature toggle	Toggles OpenScape Voice services
Show phone screen	Switches to idle screen
Mobility	Login/Logoff for mobile users
Directed pickup	Picks up another ringing phone
Callback	Requests an automatic call back (busy/no answer)
Cancel callbacks	Cancels a callback request
Consultation	Puts an active call on hold and provides a prompt for dialing
Call Waiting	Notifies of a second incoming call while in active call
Immediate ring	Ringing keyset line without delay (Executive/Assistant configuration)
Preview	Preview line details for shared lines
Call recording	Records the call on a central Call Recorder
Built in fwd	Turns Call Forwarding on/off