

OpenScape Business V1

Tutorial

Connection to OpenScape Alarm Response (OScAR)

Version 1.0

Definitions

HowTo

An OpenScape Business HowTo describes the configuration of an OpenScape Business feature within the OpenScape Office administration. It addresses primarily trained administrators of OpenScape Business.

Tutorial

Within the OpenScape Business tutorials procedures for installation, administration and operation of specific devices, applications or systems, which are connected to OpenScape Business, are described. The tutorial addresses primarily trained administrators of OpenScape Business.

Table of Contents

1. OpenScape Business Administration	4
1.1. Adding of e.g. 4 SIP connections (SIP-Interconnection 2)	4
1.2. Assign a route	4
1.3. Change the routing parameter as follows:	5
1.4. Activate SIPQ Server Trunk (SIP-Interconnection 2)	6
1.5. LCR -Dial Plan -	7
1.6. Activate „DTMF automatic“ (default):	8

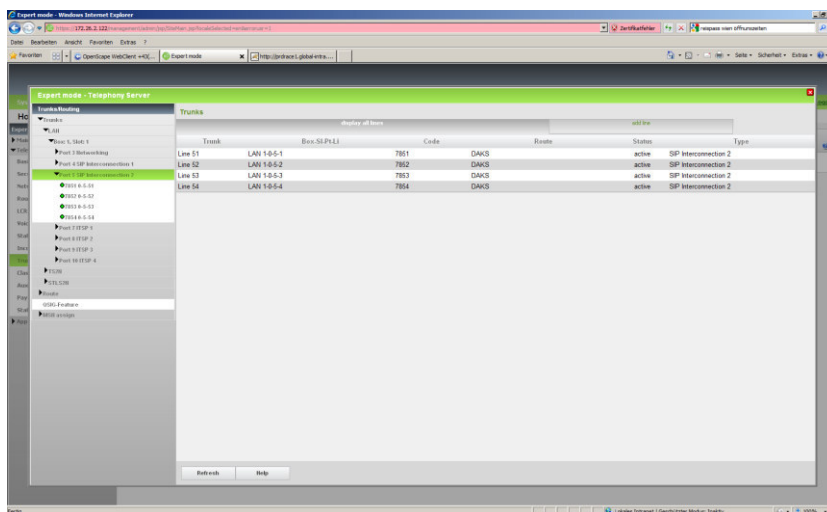
Table of History

Date	Version	Changes
2013-03-15	1.0	Initial Creation

1. OpenScape Business Administration

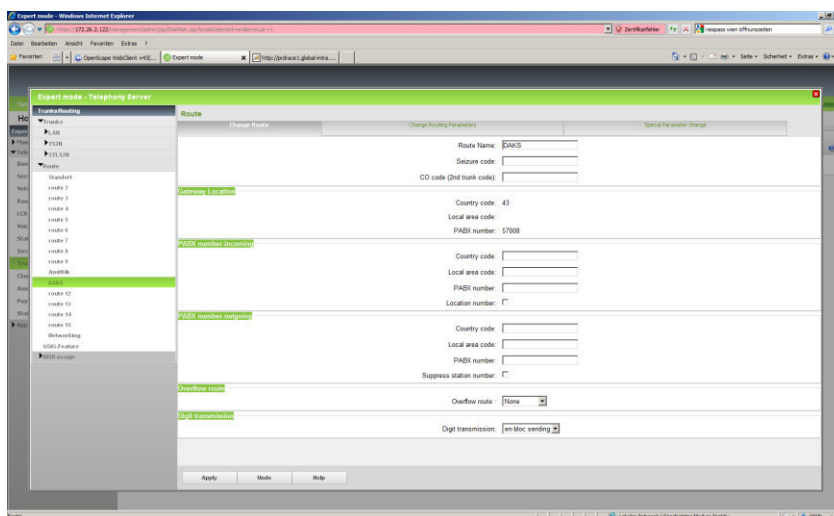
For configuring the SIPQ Interconnection the Expert mode is used. ManagerE is not needed just for checking the SIP-Trunk parameters it could be helpful. In the document only parameter are mentioned what are different from default values

1.1. Adding of e.g. 4 SIP connections (SIP-Interconnection 2)



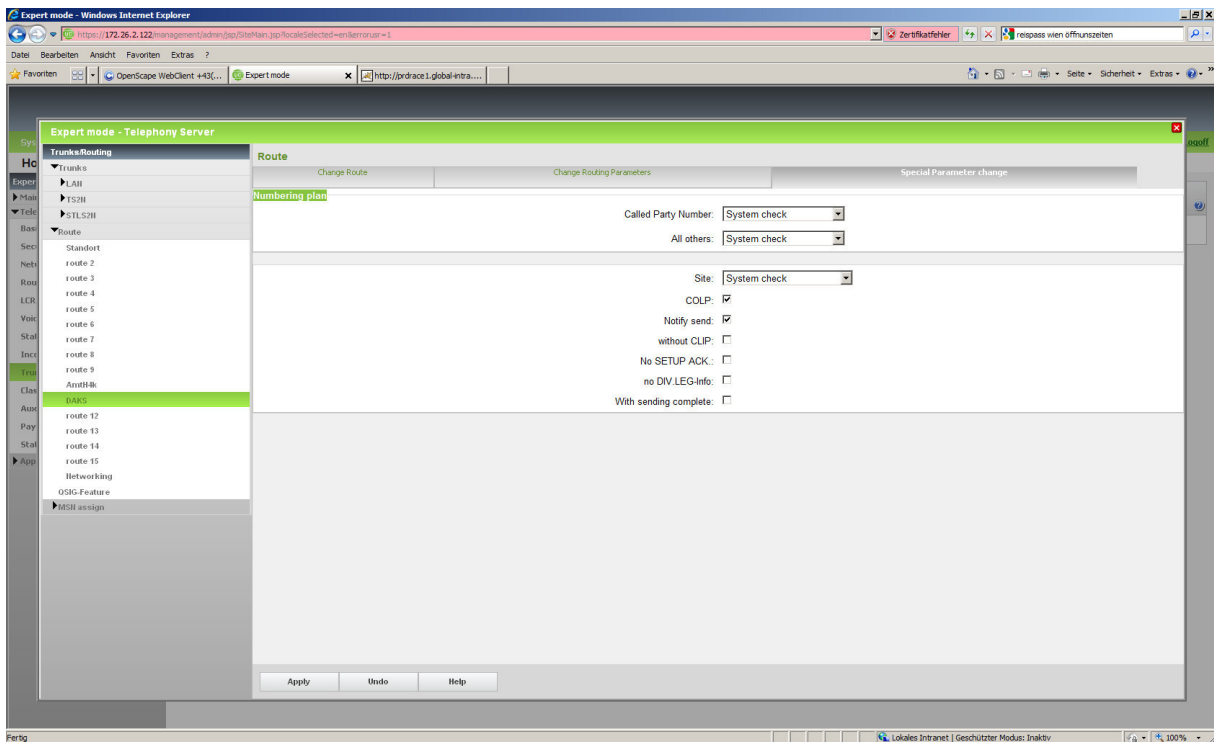
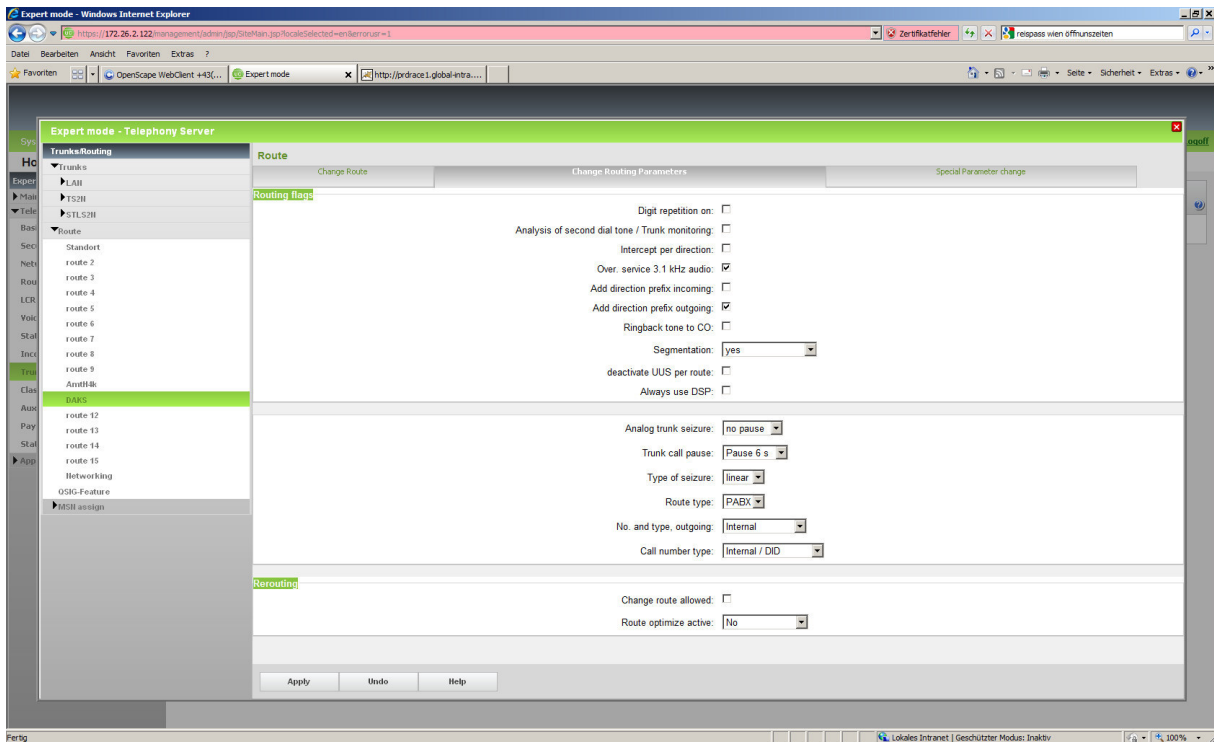
1.2. Assign a route

No seizure code; Digit transmission - en bloc



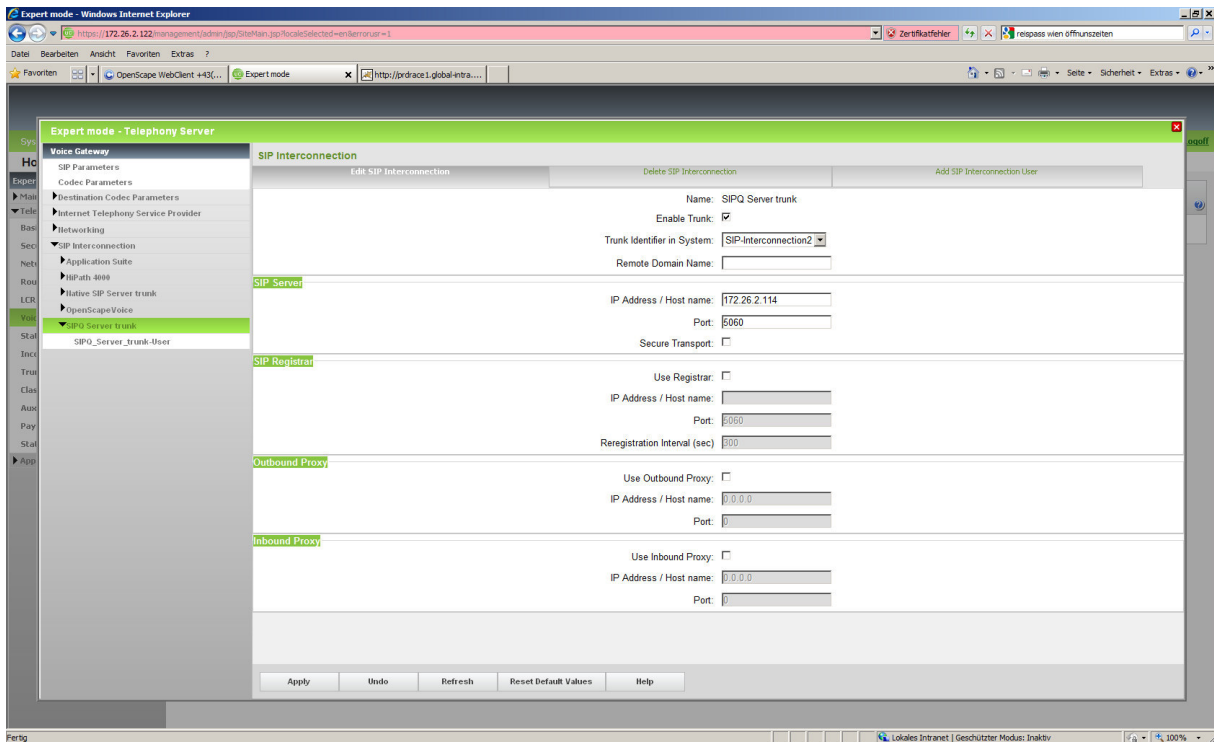
1.3. Change the routing parameter as follows:

No prefix incoming, type outgoing „Internal“, call number type „Intern/DID“

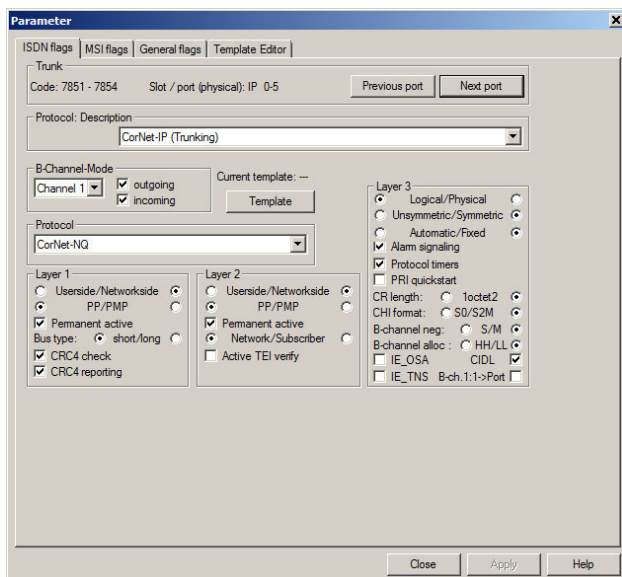


1.4. Activate SIPQ Server Trunk (SIP-Interconnection 2)

172.26.2.114 = OSCAR IP adress



Check the trunk-Parameter with ManagerE – default-values are ok



1.5. LCR –Dial Plan –

OSCAR here with 666(-Z or XX this may differs for each customer system)

Expert mode - Telephony Server

Change Dial Plan

Dial Plan	Name	Dialed digits	Routing Table	Acc. code	Classes of service	Emergency
27	Standard	857CHZ	19			
28	Standard	858CZ	10			
29	Standard	858C1Z	11			
30	Standard	858CNZ	11			
31	Appl-Suite		12			
32	Standard	88CZ	1			
33	IP-Network	-Z	13			
34	COInternat	8C0043-Z	18			
35	Hotline	11111	35			
36			-			
37	DAKS	666-Z	66			
38			-			
39			-			
40	Moura	4231	40			
41	Permeld	4233	41			
42	Schober	4239	42			
43	Lindner	4232	43			
44	Prokesch	4234	44			
45	Boniewicz	4230	45			
46	Blazevic	4229	46			
47	Schattner	4250	47			
48	Schleiner	4238	48			
49	Sadeghi	4237	49			
50	Stohl	4253	50			

Page 1 of 20

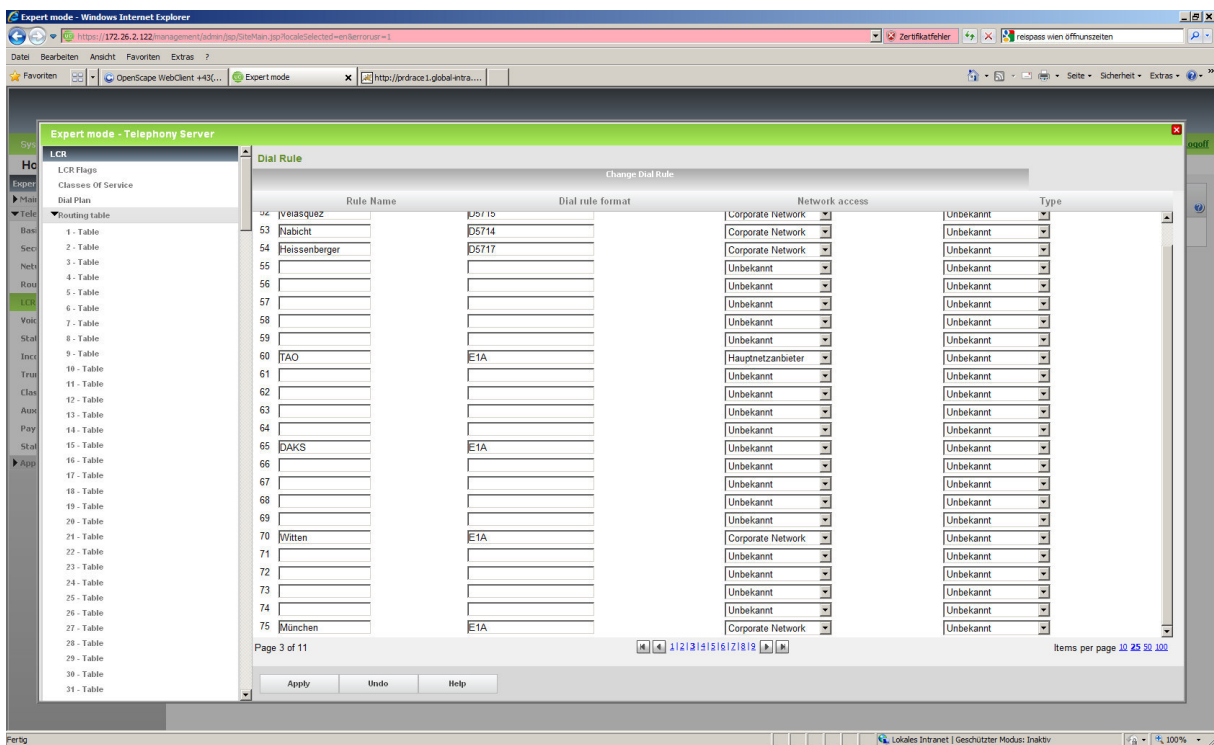
Apply Undo Help

Expert mode - Telephony Server

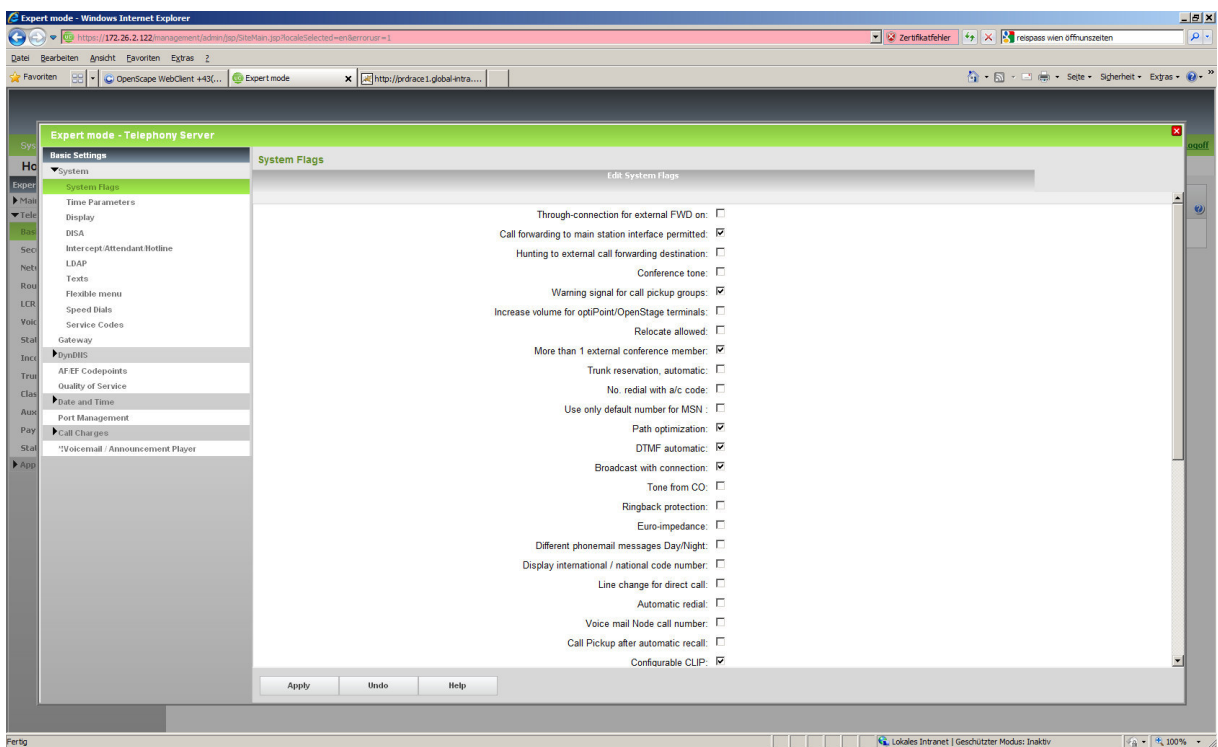
Change Routing Table

Index	Route	Dial Rule	min. COS	Warning	Dedicated Gateway	GW Node ID
1	DAKS	DAKS	15	Display	No	
2	None	None	15	None	No	
3	None	None	15	None	No	
4	None	None	15	None	No	
5	None	None	15	None	No	
6	None	None	15	None	No	
7	None	None	15	None	No	
8	None	None	15	None	No	
9	None	None	15	open routing table	No	
10	None	None	15	None	No	
11	None	None	15	None	No	
12	None	None	15	None	No	
13	None	None	15	None	No	
14	None	None	15	None	No	
15	None	None	15	None	No	
16	None	None	15	None	No	

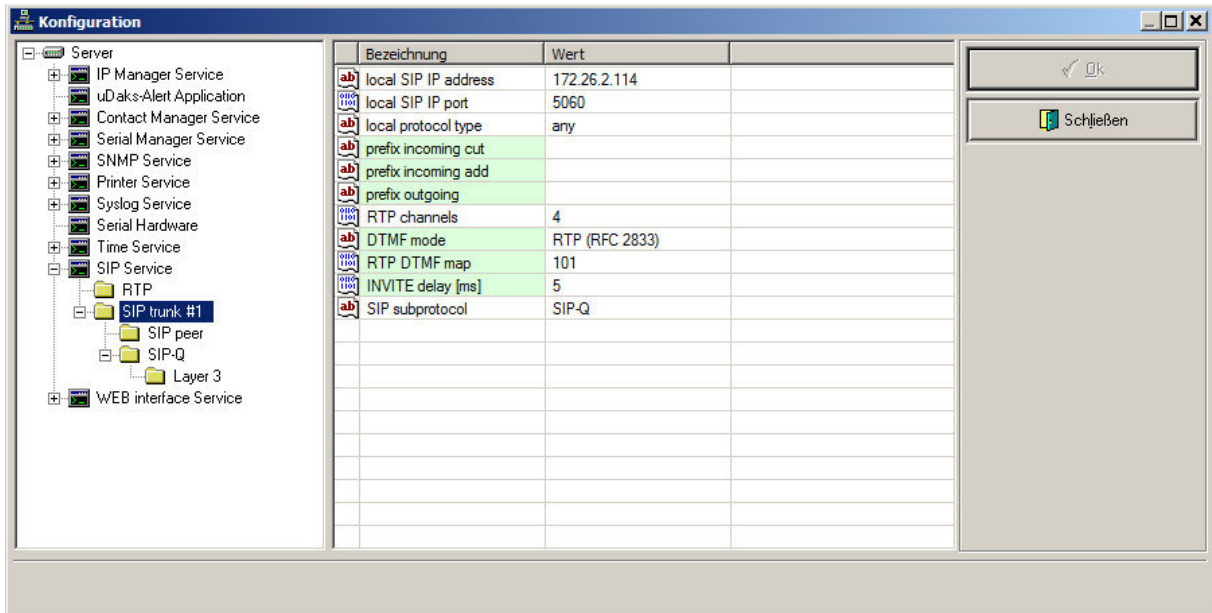
Apply Undo Help



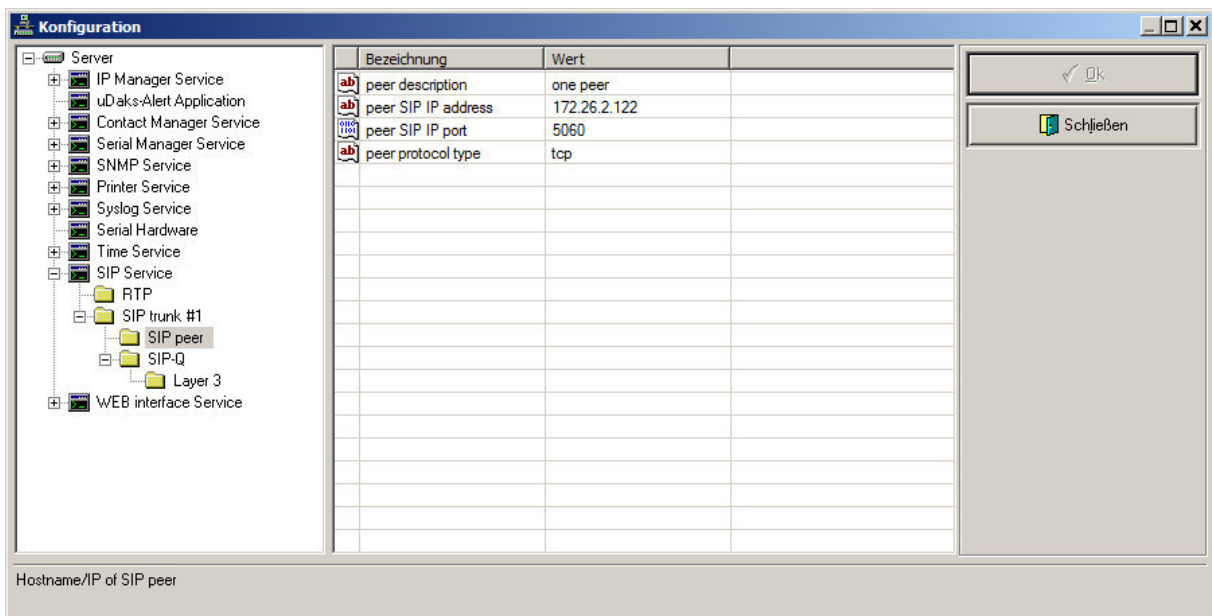
1.6. Activate „DTMF automatic“ (default):



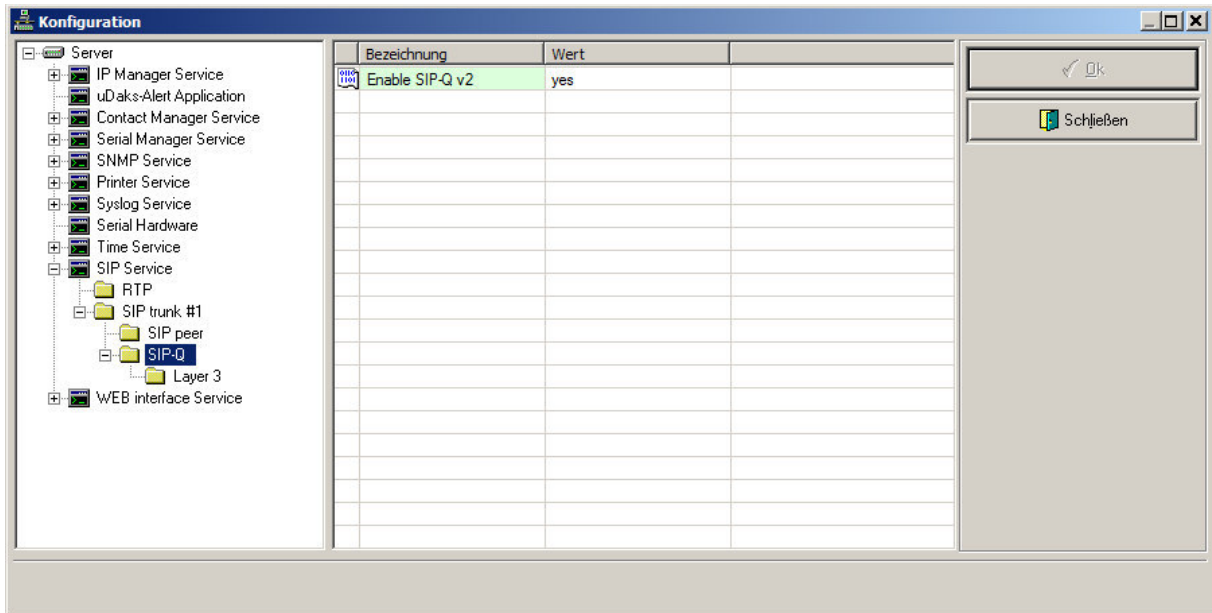
VCON Settings in OScAR (with 4 channels):



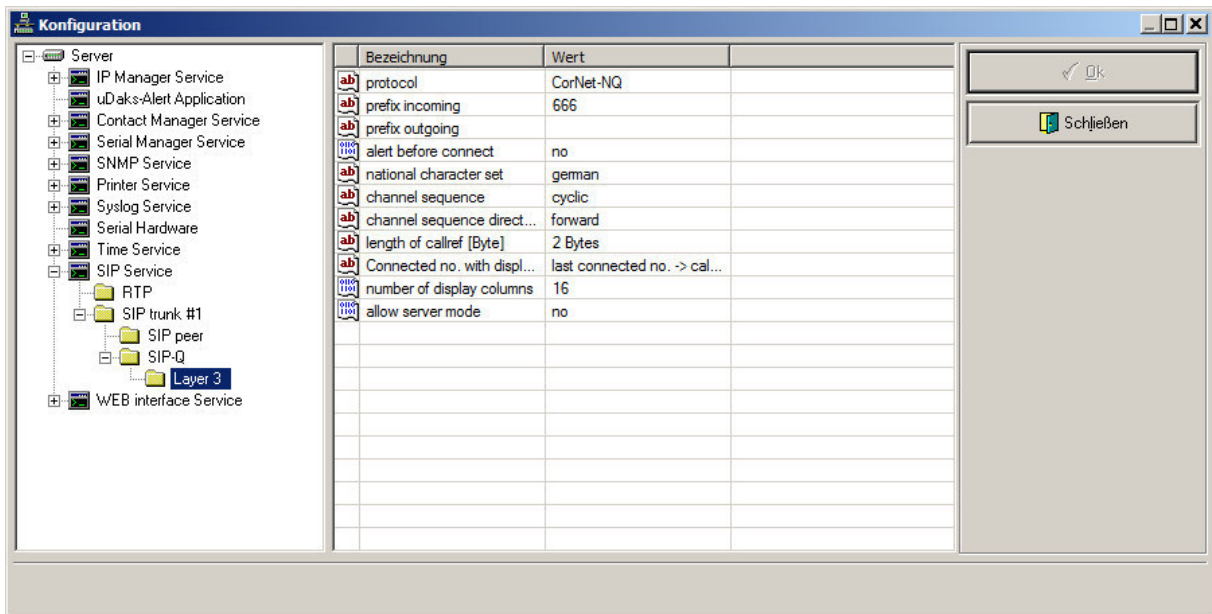
IP Address of OpenScape Business



Enable SIPQ:



Add the prefix (666 is the OSCAR extension)



About Unify

Unify is one of the world's leading communications software and services firms, providing integrated communications solutions for approximately 75 percent of the Fortune Global 500. Our solutions unify multiple networks, devices and applications into one easy-to-use platform that allows teams to engage in rich and meaningful conversations. The result is a transformation of how the enterprise communicates and collaborates that amplifies collective effort, energizes the business, and enhances business performance. Unify has a strong heritage of product reliability, innovation, open standards and security.

Unify.com



Copyright © Unify Software and Solutions GmbH & Co. KG 2015
Mies-van-der-Rohe-Str. 6, 80807 Munich/Germany
All rights reserved.

The information provided in this document contains merely general descriptions or characteristics of performance which in case of actual use do not always apply as described or which may change as a result of further development of the products. An obligation to provide the respective characteristics shall only exist if expressly agreed in the terms of contract.

Availability and technical specifications are subject to change without notice.

Unify, OpenScape, OpenStage and HiPath are registered trademarks of Unify Software and Solutions GmbH & Co. KG. All other company, brand, product and service names are trademarks or registered trademarks of their respective holders.